Vendor:EC-COUNCIL

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QUESTION 1

Every night at midnight a batch process is invoked to invoice all orders received that day. How will the time midnight be represented on a use case diagram?

A. As a use case.

B. As an association.

C. As an actor.

D. As a system boundary.

Correct Answer: C

QUESTION 2

Given the cashflows below, which of the following is correct?

Item	Year 1	Year 2	Year 3	Year 4
Hardware cost	100,000			
Software cost	50,000	10,000	10,000	10,000
Maintenance cost	10,000	10,000	10,000	10,000
Savings	50,000	50,000	50,000	50,000

A. The project pays back in year 4 of the project.

B. The project does not pay back within the four year period.

C. The project pays back in year 2 of the project.

D. The project pays back in year 3 of the project.

Correct Answer: B

QUESTION 3

A software house is developing a software package specifically for hotel management. A business analyst has been employed because of her familiarity with the hotel industry. Which of the following competencies has she been employed to bring to the project?

A. Domain knowledge.

B. Problem solving.

C. Team leadership.

D. Project management.

Correct Answer: A

QUESTION 4

"The system should allow a user to enter customer details and select appropriate customers for a mailshot". What is wrong with this requirement?

A. It consists of two requirements which should be separately defined.

B. It contains the word "should" which must not be used in a requirement.

C. It should be specific about the user it refers to.

D. It should not contain the word "system" in the requirement.

Correct Answer: A

QUESTION 5

A business case for a project claims that the new system will provide managers with more time to think creatively about strategic issues. What would this be classified as in a cost- benefit analysis?

A. An intangible cost.

B. A tangible benefit.

C. An intangible benefit.

D. A tangible cost.

Correct Answer: C

QUESTION 6

Which of the following stages is immediately after problem-finding in Isaksen and Treffinger\\'s creative problem-solving model?

A. Idea-finding.

B. Solution-finding.

C. Data-finding.

D. Acceptance-finding.

Correct Answer: A

QUESTION 7

What is the MoSCoW principle used for?

A. To analyse stakeholders.

B. To determine strategy.

C. To define a root definition.

D. To prioritise requirements.

Correct Answer: D

QUESTION 8

Which of the following is considered by the Boston Box?

A. Power/influence.

B. Impact.

C. Market share.

D. Gross profit.

Correct Answer: C

QUESTION 9

During a workshop, it is useful to ask participants to come up with ideas which are listed for later evaluation. What is this technique called?

A. Round Robin.

B. Brainstorming.

C. Mind Mapping.

D. Mess Finding.

Correct Answer: B

QUESTION 10

Description, impact assessment, probability and countermeasures are usually recorded for which of the following?

A. Requirements.

B. Risks.

C. Stakeholdei-s.

D. Key Performance Indicators.

Correct Answer: B

QUESTION 11

In a business activity model, which of the following type of activities respond to deviations between actual and planned performance?

A. Monitoring activities.

B. Doing activities.

C. Controlling activities.

D. Planning activities.

Correct Answer: C

QUESTION 12

Which of the following terms may be used to describe the attitude of a stakeholder who is NOT in favour of the project but is probably not actively opposed to it?

A. Opponent.

B. Neutral.

C. Critic.

D. Blocker.

Correct Answer: C