Vendor:IBM

Exam Code:C2070-586

Exam Name:IBM Case Manager V5.1

Version: Demo

QUESTION 1

There are three levels of security when configuring a business space page. There are View and Edit access rights. What is the third security level that gives users "special permissions" for things like assigning access rights to groups of users.

A. Owner

B. Specialist

C. Super User

D. Administrator

Correct Answer: A

QUESTION 2

What is a reason to use IBM BPM within the context of an ICM Solution?

A. To provide an integration to Lotus Forms.

B. To provide messaging integration via case properties.

C. To provide document management capabilities within ICM.

D. To provide web service choreography for transactions among applications.

Correct Answer: D

QUESTION 3

How are the instance of a case and its\\' associated content objects represented in Content Engine?

A. The case custom object, task objects, comment objects, and document objects.

B. The case type object, case folder object, task objects, document objects, and comment objects.

C. The case folder object, task objects, comment objects, document objects, and audit history objects.

D. The case folder object, task objects, task step objects, document objects, comment objects, and audit history objects.

Correct Answer: C

QUESTION 4

How is a case instance represented in Content Engine?

A. A folder object filed in a case type folder.

B. A custom object filed in a case type folder.

C. A folder object filed by year, month, date, and time.

D. A custom object filed by year, month, date, and time.

Correct Answer: C

QUESTION 5

Content Analytics leverages a component to search the FileNet Content Engine that is hosting the case solution to gather and parse case artifacts to make them available for Content Analytics searches. What is this component called?

A. Crawler

B. Exporter

C. Search Daemon

D. Content Daemon

Correct Answer: A

QUESTION 6

How can you implement an IBM BPM automated task?

A. Create an empty task using Case Manager Builder, discover this empty task with Integration Designer and implement the Process Server process.

B. Create a task with a system step in Case Manager Builder, discover this empty task with Integration Designer and implement the Process Server process.

C. Create an empty task using Case Manager Builder, discover this empty task with Integration Designer and implement the Process Server process via a custom class in IBM BPM.

D. Create an empty task using Case Manager Builder, discover this empty task with Integration Designer and implement the Process Server process, and configure the Case Manager REST API endpoint in IBM BPM.

Correct Answer: A

QUESTION 7

Content Analytics is used to analyze the structured and unstructured contents of cases to identify actionable insights. What are two examples of unstructured content? (Choose two.)

A. Case ID

B. Case Comments

C. Case Documents

D. Solution custom attributes

E. Date the case was opened

Correct Answer: BC

QUESTION 8

What can IBM Content Analytics be used for? (Choose two.)

A. Reporting on cases and tasks that are currently active.

B. See which words and phrases occur frequently in many cases.

C. Discover unexpected correlations between words and phrases.

D. Get data on the average time to complete business tasks during a specific time interval.

E. Review volume, find and eliminate bottlenecks and ensure that operations are working efficiently and effectively.

Correct Answer: BC

QUESTION 9

What is the Case Manager Builder?

A. A tool to configure the Case Manager Client.

B. A tool that deploys solutions into a production environment.

C. A tool for case workers to complete their work for each case.

D. A tool for business analysts to design a solution and the artifacts that make up cases in that solution.

Correct Answer: D

QUESTION 10

How is a case instance represented in Content Engine?

A. A folder object filed in a case type folder.

B. A custom object filed in a case type folder.

C. A folder object filed by year, month, date, and time.

D. A custom object filed by year, month, date, and time.

Correct Answer: C

QUESTION 11

Which of the following is NOT part of iLog JRules?

A. Rule Project

B. Rules Team Server

C. Ruleset Components

D. Ruleset Archive Components

Correct Answer: B

QUESTION 12

What is the proper way to deploy a solution to production?

A. Case Manager Administration Client (CMAC) tool to Export UI Pages, CMAC tool to copy solution package to production, CMAC tool to deploy solution in production.

B. Mashup Center Space Manager to UI Export Pages, Workplace XT to copy solution package to production, FileNet Deployment Manager to deploy solution in production.

C. Case Manager Administration Client (CMAC) tool to copy solution package to production, CMAC tool to deploy solution in production, Mashup Center Space Manager to Export UI Pages.

D. Case Manager Administration Client (CMAC) tool to import the solution package into production, FileNet Deployment Manager to copy non-ICM assets into production, CMAC tool to deploy solution in production.

Correct Answer: D