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Vendor:home

Exam Code:MB2-710

Exam Name:Microsoft Dynamics CRM 2016 Online
Deployment

Version:Demo

QUESTION 1

What is a supported combination of software for Microsoft Dynamics CRM 2016 for Outlook 64 bit?

- A. Windows 10 and Microsoft Office 2013 64 bit
- B. Windows Vista and Microsoft Office 2010 64 bit
- C. Windows 7 and Microsoft Office 2007 64 bit
- D. Windows 8.1 and Microsoft Office 2013 32 bit

Correct Answer: B

QUESTION 2

You receive an email that indicates a new update for Microsoft Dynamics CRM Online is available. You are a global administrator for a tenant that contains two Microsoft Dynamics CRM Online instances. Which statement describes the Microsoft Dynamics CRM Online update policy?

- A. Updates must be installed twice per year within the customer driven update time period and cannot be skipped.
- B. Updates are installed automatically within 30 days from the release date.
- C. Updates are installed once it is approved at the tenant level.
- D. Updates are installed once it is approved at the instance level.

Correct Answer: A

QUESTION 3

Which two record types can a System Administrator assign a security role to? Each correct answer presents a complete solution

- A. Access Team
- B. User
- C. Owner Team
- D. Business Unit

Correct Answer: BD

QUESTION 4

You are the Microsoft Dynamics CRM Online administrator for your company. You need to ensure all of the online services that your company has purchased are integrated and configured to work with Microsoft Dynamics CRM Online.

Which three online services are available for integration with Microsoft Dynamics CRM? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Exchange
- B. Activity Feeds
- C. Microsoft OneNote
- D. Auditing
- E. Microsoft Skype

Correct Answer: ABC

QUESTION 5

How many dashboards can be configured to be displayed in Microsoft Dynamics CRM for tablets?

- A. multiple system and multiple user dashboards
- B. one system and multiple user dashboards
- C. one system and one user dashboard
- D. multiple system dashboards only

Correct Answer: D

QUESTION 6

Your company has a Microsoft Dynamics CRM Online 2016 environment.

You need to implement email synchronization.

Which option is available when implementing email synchronization?

- A. Synchronization settings are configured on the user record.
- B. Incoming and outgoing synchronization methods must match.
- C. A mailbox record is automatically created for each user and queue.

D. Forward mailboxes are automatically created when using server-side synchronization.

Correct Answer: C

QUESTION 7

What is an advantage of using server-side synchronization for email processing?

- A. Supports Microsoft Exchange 2007 and later.
- B. Managed and configured using a separate program.
- C. Provides error reporting in the application.
- D. Can be used with all combinations of online/on-premises hybrid environments.

Correct Answer: D

QUESTION 8

A company has a Microsoft Dynamics CRM Online 2016 deployment. There are 842 workstations of various ages operating systems and browsers.

34 run Apple OS with the latest version of Safari

412 run Windows 8.1 with Mozilla Firefox version 17

176 run Windows 7 with Internet Explorer version 8

220 run Windows 10 with Microsoft Edge

The company asks you to identify which workstations meet the support requirements of Microsoft Dynamics CRM Online 2016. Which two systems meet the support requirement? Each correct answer presents part of the solution

- A. 176 run Windows 7 with Internet Explorer version 8.
- B. 220 run Windows 10 with Edge.
- C. 34 run Apple OS with the latest version of Safari
- D. 412 run Windows 8.1 with Mozilla Firefox version 17 as the only Browser.

Correct Answer: BC

QUESTION 9

Your company has a Microsoft Dynamics CRM Online 2016 environment. The company is looking to utilize folder-level tracking in Microsoft Dynamics CRM 2016. You need to instruct users how to utilize folder-level tracking. What instruction should you give the users?

- A. A maximum of 50 folders per user account can be tracked.
- B. Emailscanonly be trackedtoaccounts contacts andleads.
- C. Only folders under the Inbox can be used.
- D. Works with server-side synchronization or the email router.

Correct Answer: D

QUESTION 10

A company has a Microsoft Dynamics 2013 on-premises deployment. They want to start using the Microsoft Dynamics CRMOnline20J6features.

The company needs to determine the least costly method of migrating data from on-premises to online. It is determined that the Client wants to move the account and contact information only one time while preserving the relationships

between the two entities. Additionally there are several custom fields in the contact records. You need to migrate 5.000 account records and 14000 contacts while maintaining the relationships between accounts and contacts.

What is the most expedient method for migrating the accounts and contacts records?

- A. Use the Software Development Kit (SDK) to code the Import of contact and account data from the AccountBase directly accessed through the local Microsoft SQL Server. Use the OData Web service to form a connection with Microsoft Dynamics CRM Online. Push the gathered information Into the Account Entity.
- B. From Microsoft SQL export the contact records from the AccountBase table to a txt file. Import the Contacts fire using the Data Import Wizard. Repeat the process with the Accounts file.
- C. Export the contact records and account records to Microsoft Excel compress the Excel spreadsheet in a zip file and use the Data Import Wizard to Import the records.
- D. Export the contact records and account records to Microsoft Excel with all required fields- Save the two spreadsheets as txt files compress them together in a zip file and use the Data Import Wizard to import the zip file.

Correct Answer: B

QUESTION 11

A company has a Microsoft Dynamics CRM Online 2016 deployment. The company plans to issue mobile phones to all sales department users.

Users must be able to use the latest Microsoft mobile client's features.

You need to deploy the latest phone client.

Which mobile phone client should you deploy?

- A. MicrosoftDynamicsCRMMobileExpress

B. Microsoft Dynamics CRM for Phones Express

C. Microsoft Dynamics CRM for Phones

D. Microsoft Dynamics CRM Mobile App

Correct Answer: C

QUESTION 12

You work as a consultant for a Microsoft Partner. You are helping a company deploy Microsoft Dynamics CRM Online. The company needs an enterprise collaboration solution that integrates with Microsoft Dynamics CRM Online. The

solution should allow CRM and non CRM users to have traceable discussions that are available to everyone and easily searched share documents and information and allow users to participate in or leave discussions. The company currently

uses and would like to continue using Activity Feeds in Microsoft Dynamics CRM Online in addition to using >ne enterprise collaboration solution.

You need to recommend a solution that meets the company's requirements.

Which option should you recommend?

A. Microsoft Office Delve

B. Microsoft Social Engagement

C. Microsoft Office 365 groups

D. Microsoft Skype for Business

E. Microsoft Yammer

Correct Answer: D

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