

**Vendor:** Symantec

**Exam Code:** ST0-119

**Exam Name:** Altiris (TM) Client Management Suite 7.1  
Technical Assessment

**Version:** Demo

**QUESTION NO: 1**

A system administrator needs to quickly deploy Windows 7 to several new computers without preconfigured operating systems. The administrator decides to use an existing Ghost image since the necessary drivers have already been added to the DeployAnywhere database. The PXE Configuration is set to respond only to known computers. How should the administrator proceed?

- A. Use Ghost Solution Suite to distribute the image as the computers boot to the network.
- B. Import the list of new computers into the Management Console and assign an imaging task.
- C. Deploy an Automation Folder to the new computers to prepare them for imaging.
- D. Configure PXE to respond to a known list of MAC addresses and deploy the images only to the new systems.

**Answer: B**

**Explanation:**

**QUESTION NO: 2**

A company is planning an In-Place Migration to Windows 7. They use PC Transplant to migrate the personality. Which option will help reduce the network traffic when restoring the image?

- A. use File Preservation
- B. use a higher compression
- C. use unicast
- D. deploy the OS without applications

**Answer: A**

**Explanation:**

**QUESTION NO: 3**

Which solution is included with Altiris Client Management Suite 7.1?

- A. Help Desk Solution
- B. Discovery Solution
- C. pcAnywhere
- D. Symantec System Recovery

**Answer: D**

**Explanation:**

**QUESTION NO: 4**

Which statement is true about the Application Metering feature of Inventory Solution?

- A. It tracks and compares changes to application files and registry keys.
- B. It monitors and denies the usage of applications on the network.
- C. It gathers detailed information about application files.
- D. It limits the usage of applications to purchased licenses.

**Answer: C**

**Explanation:**

**QUESTION NO: 5**

Which type of component is included in the Software Catalog?

- A. licenses
- B. hotfixes
- C. updates
- D. uninstalls

**Answer: A**

**Explanation:**

**QUESTION NO: 6**

Which Altiris Client Management Suite 7.1 solution denies the usage of applications on the network?

- A. Software Management Solution
- B. Application Metering Solution
- C. Application Management Solution
- D. Inventory Solution

**Answer: D**

**Explanation:**

**QUESTION NO: 7**

Which Altiris Client Management Suite 7.1 solution tracks the installations of an application and how often the application is used?

- A. Application Management Solution
- B. Deployment Solution
- C. Application Metering Solution
- D. Inventory Solution

**Answer: D**

**Explanation:**

**QUESTION NO: 8**

An inventory policy is set to run weekly at 18:00 on Wednesdays and is present on all computers. However, a user shuts down a laptop right after the inventory starts at 18:00 and turns it on the next morning at 08:00. When will the inventory run?

- A. Thursday morning at 08:00
- B. next Wednesday evening at 18:00
- C. Thursday evening at 18:00
- D. never

**Answer: B**

**Explanation:**

**QUESTION NO: 9**

Which two operating systems can be managed using pcAnywhere? (Select two.)

- A. Linux
- B. iOS
- C. Android
- D. Mac
- E. Unix

**Answer: A,D**

**Explanation:****QUESTION NO: 10**

The Software Update Policy Wizard is used to create the Patch Management policy, which is distributed to manage computers. How can a system administrator disable unsupported operating systems?

- A.** For the selected operating systems, delete the software bulletin that has been selected for installation.
- B.** For the selected operating systems, deselect the software bulletin that has been selected for installation.
- C.** For the selected operating systems, disable the software policy.
- D.** For the selected operating systems, remove the software policy.

**Answer: B****Explanation:****QUESTION NO: 11**

What are two Software Update Plug-in responsibilities? (Select two.)

- A.** gathers an inventory on all installed software and their associated service pack level
- B.** sends execution results of all software installed to the Notification Server
- C.** gathers specific inventory on supported operating systems, applications, and the associated service pack level
- D.** sends execution results of applied software bulletins to the Notification Server
- E.** notifies users before a Managed Delivery policy executes

**Answer: C,D****Explanation:****QUESTION NO: 12**

Which configuration step should be completed before a computer image can be sent to a managed computer without an existing operating system installed on its hard drive?

- A.** create preboot configurations

- B. install an operating system on the hard drive and install the applicable agents
- C. configure predefined computers
- D. configure initial deployment

**Answer: A**

**Explanation:**

**QUESTION NO: 13**

In which area of the Symantec Management Console can a system administrator specify which users have access to WMI, AMT, DASH, and other management technologies?

- A. Credentials Management
- B. Credential Access Manager
- C. Security Role Manager
- D. Out-of-Band Management

**Answer: A**

**Explanation:**

**QUESTION NO: 14**

What must be done after a managed computer has been patched?

- A. Check the Software Update Package Integrity task.
- B. Run a Software Inventory task.
- C. Run a Microsoft Vulnerability Analysis task.
- D. Update the Agent Configuration policy.

**Answer: C**

**Explanation:**

**QUESTION NO: 15**

When reviewing compliance reports for the Microsoft products, the system administrator notices that the data and bulletins have remained unchanged for two weeks. What should the administrator check to address this issue?

- A. Revise Software Update task
- B. Import Patch Data for Microsoft policy
- C. Patch Management Import task
- D. Microsoft Compliance Update policy

**Answer: B**

**Explanation:**

**QUESTION NO: 16**

An administrator sets up an inventory to run at 16:00 weekly on Wednesdays, with the setting to throttle inventory reporting evenly over a period of 4 hours. All clients are refreshing their configuration policies every 4 hours. The current time is 08:00 on Tuesday morning. When will the inventory be collected?

- A. Tuesday, within 4 hours of receiving the policy
- B. Wednesday, between 14:00 and 18:00
- C. Wednesday, at 16:00
- D. Wednesday, between 16:00 and 20:00

**Answer: D**

**Explanation:**

**QUESTION NO: 17**

A Deployment Solution job is being used to deploy a computer image and a computer's personality. Which two tasks should follow the imaging task and should be used before using a personality deployment task? (Select two.)

- A. Update Client Configuration
- B. Reboot to Production
- C. Copy File
- D. Apply System Configuration
- E. Reboot to Automation

**Answer: A,B**

**Explanation:**

**QUESTION NO: 18**

What are two possible Patch Management Solution 7.1 configuration changes that can be made to reduce the total number of bulletins managed in the solution? (Select two.)

- A. Deselect additional languages that are undesired in the Managed Languages section of the Patch Management core settings.
- B. Edit the PMImport.xml and delete rows that contain unused language and product names found in the file.
- C. Select Microsoft product names from the Resource Inclusions section of the Microsoft settings.
- D. Select unused Microsoft product names in the environment in the Resource Exclusions section of the Microsoft settings
- E. Select the Disable All Superseded Software Updates setting within the Import Data for Microsoft policy

**Answer: A,D**

**Explanation:**

**QUESTION NO: 19**

Which two tasks should be included in a job that will capture an image of a computer if the image will be used to image multiple computers? (Select two.)

- A. Prepare for Image capture
- B. Reboot to Automation
- C. Apply System configuration
- D. Create Image
- E. Reboot to PXE

**Answer: A,D**

**Explanation:**

**QUESTION NO: 20**

What can be used to create pivot-based reports from data gathered by Inventory Solution?

- A. CMDB Solution
- B. Advanced Reporting
- C. IT Analytics
- D. Customized Reporting



**Answer: C**

**Explanation:**

**QUESTION NO: 21**

A group of computers are received from a computer manufacturer with a list of corresponding MAC addresses. To facilitate the imaging of the computers, the list is modified and then imported to Deployment Solution, creating new computer accounts. In a lab, all computers are started and booted into WinPE automation. In the console, a job is assigned to each computer appropriate to its hardware; but the computers never get the tasks or run the jobs. What is a likely reason for this behavior?

- A.** The number of concurrent tasks assigned for imaging is overwhelming the SQL server.
- B.** The computer records in the database are missing necessary key information to properly identify the computers.
- C.** The network addresses assigned to the computers in the lab are outside the SBS configured ranges.
- D.** New computers must first check in and be given a GUID in the console before being assigned a name and corresponding jobs or tasks.

**Answer: B**

**Explanation:**

**QUESTION NO: 22**

Which PC Transplant feature is useful when creating a Personality Package for different types of media such as CD-ROMs, USB drives, or DVDs?

- A.** Global Filter
- B.** Span Package
- C.** PC Transplant Editor
- D.** A2i Builder

**Answer: B**

**Explanation:**

**QUESTION NO: 23**

A system administrator needs to add an existing software release to a specific software product. With the desired software release selected, which method should be used to complete this process?

- A. Click the "Manage this software" link.
- B. Double-click the software release and assign it to the desired software product.
- C. Right-click the software release and select the Add to Software Product link.
- D. Right-click the software release and select the Software Catalog link and from this new page, add the software release to the desired product.

**Answer: B**

**Explanation:**

#### **QUESTION NO: 24**

A healthcare company has several smaller outlying locations with very limited bandwidth to corporate headquarters. Maintenance of computers in these locations is proving problematic, especially operating system upgrades and deployment. They would like to completely automate the operating system distribution, installation, and configuration for connected PCs in these locations with minimal impact on the WAN. They have selected a Site Server for each location. What must they do to enable re-imaging of managed computers to occur locally in each remote location?

- A. install Task and Package services on the designated site server; enable the Deployment Site server policy, Deployment Plug-in policy, and Automation Folders policy
- B. enable Deployment Site server and Deployment plug-in policies; establish a remote Deployment portal on the site server; configure Package Server image replication
- C. install Package and Deployment site services on the designated site server; enable PXE Configuration policies; enable the Deployment Task Handler policy
- D. enable Deployment PXE service components on the designated site server; create a preboot configuration supporting PXE; enable the Deployment Plug-in policy

**Answer: A**

**Explanation:**

#### **QUESTION NO: 25**

Which Patch Management Solution 7.1 policy controls the notification items displayed to the user

when software updates are being processed on the endpoint?

- A. the Software Update Plug-in policy
- B. the Default Software Update Plug-in policy
- C. the Default Software Bulletin Plug-in policy
- D. the Default Patch Update Plug-in policy

**Answer: B**

**Explanation:**

**QUESTION NO: 26**

A Managed Software Delivery policy executes in which order?

- A. detection check, wait for scheduled time, compliance check, download package, wait for scheduled time, remediation action
- B. wait for scheduled time, compliance check, remediation action, download, wait for scheduled time, Software Execution
- C. wait for scheduled time, compliance check, download package, wait for scheduled time, remediation action
- D. download package, wait for scheduled time, compliance check, detection check, remediation action, Software Execution

**Answer: C**

**Explanation:**

**QUESTION NO: 27**

A system administrator needs to change the domain to which a computer belongs. What must the administrator create before creating a task to change a computer's domain?

- A. a system configuration
- B. an automation configuration
- C. a Sysprep imaging configuration
- D. an Apply System Configuration task

**Answer: A**

**Explanation:**

**QUESTION NO: 28**

An administrator needs to create an image that can be used for a mass deployment in the company. Which Deployment Solution task should be run before creating the image?

- A. Run SIDGen to prepare the image for deployment
- B. Run Prepare for Image Capture task before cloning
- C. Run CapturePersonality task before cloning
- D. Run Deploy Sysprep task before cloning

**Answer: B**

**Explanation:**

**QUESTION NO: 29**

Which two products are included in Altiris Client Management Suite 7.1? (Select two.)

- A. Service Desk
- B. CMDB Solution
- C. pcAnywhere
- D. Wise Package Studio Professional
- E. Deployment Solution

**Answer: C,E**

**Explanation:**

**QUESTION NO: 30**

Microsoft released several critical and important updates and a system administrator needs to determine which updates are applicable to the existing environment. Where can the administrator access additional information about applicable software updates?

- A. Microsoft Vulnerability Analysis
- B. Patch Remediation Center
- C. Software Updates Catalog
- D. Software Update Management Center

**Answer: B**

**Explanation:**

**QUESTION NO: 31**

Which agent plug-in must be distributed to deploy patches?

- A. Inventory Rule Agent Plug-in
- B. Software Management Framework Agent Plug-in
- C. Patch Management Agent Plug-in
- D. Software Update Agent Plug-in

**Answer: D**

**Explanation:**

**QUESTION NO: 32**

In addition to pcAnywhere and Inventory Solution, which component of Altiris Client Management Suite 7.1 can be used for a unified management of both Windows and Mac OS X based computers?

- A. Software Portal
- B. Workspace Virtualization
- C. Deployment Solution 7.1 SP1
- D. Application Metering

**Answer: A**

**Explanation:**

**QUESTION NO: 33**

A company has an environment where only some computers have the Symantec Workspace Virtualization (SWV) agent installed. When the system administrator distributes an MSI application through a Managed Delivery policy to all company computers and installs the application into a virtual layer, what will happen to computers without the SWV Agent?

- A. The application installation will fail.
- B. The SWV agent will automatically be installed; then the application will be installed into a virtual layer.
- C. The application will be installed as nonvirtual, but the application will be moved into a virtual layer after the SWV agent is installed.

D. The application will be installed as nonvirtual.

**Answer: D**

**Explanation:**

**QUESTION NO: 34**

Which two security roles allow for Create and Import software resources in Software Management Solution 7.1 by default? (Select two.)

- A. Symantec Software Librarian
- B. Symantec Supervisors
- C. Symantec Level 2 Workers
- D. Symantec Administrators
- E. Software Portal Administrators

**Answer: A,D**

**Explanation:**

**QUESTION NO: 35**

Which information is gathered by a Targeted Software Inventory?

- A. installed software details from a computer in a specific part of the network
- B. installed software details for previously deployed software
- C. installed software details for a specific software resource
- D. installed software details from computers that used the Software Portal

**Answer: C**

**Explanation:**

**QUESTION NO: 36**

A system administrator was asked to distribute the pcAnywhere Agent Plug-in on all Windows endpoints across a company. The administrator accepted all defaults in the pcAnywhere Solution settings and enabled the pcAnywhere Agent Plug-in. When the policy distribution was complete, many support calls came in to the help desk reporting the information listed below. - All endpoints that had another manufacturer's remote control software installed were having stability issues. - All endpoints that are behind firewalls and NAT devices were unable to be remote controlled. Which

two should the system administrator have done before enabling the default policy? (Select two.)

- A. The default Target in the "pcAnywhere Plug-in for Windows - Install" policy should have been modified to include incompatible software applications.
- B. The "pcAnywhere Settings - Windows" policy settings in the Connection tab should have been configured properly.
- C. The default Target in the "pcAnywhere Plug-in for Windows - Upgrade" policy should have been modified to include incompatible software applications.
- D. The "pcAnywhere Settings" policy settings in the Security tab should have been configured properly.
- E. The default Target in the "pcAnywhere Plug-in for Windows - Install" policy should have been modified to exclude incompatible software applications.

**Answer: B,E**

**Explanation:**

#### **QUESTION NO: 37**

What needs to occur for a managed computer to receive software updates?

- A. The targeted managed computer must be in the prerequisite maintenance window.
- B. The targeted managed computer must have the selected prerequisite software bulletin rule.
- C. The targeted managed computer must meet the selected prerequisite inventory rule.
- D. The targeted managed computer must have a staged bulletin.

**Answer: C**

**Explanation:**

#### **QUESTION NO: 38**

A system administrator is creating a managed delivery policy to deliver software to managed computers and elects to deliver the software to the Symantec Workspace Virtualization (SWV) layer. Where is the software installed if the administrator delivers the software without having previously installed the Symantec Workspace Virtualization Plug-in?

- A. The installation pauses and prompts the administrator to install the Symantec Workspace Virtualization plug-in.
- B. The managed delivery policy installation fails.
- C. The installation pauses and prompts the administrator to install the Symantec Workspace Virtualization plug-in and then continues with the install.

D. The software is installed into the host operating system.

**Answer: D**

**Explanation:**

### QUESTION NO: 39

The client policy file update interval is set to every 8 hours. A new policy file needs to be distributed immediately to the clients in an organization. How should a system administrator accomplish this?

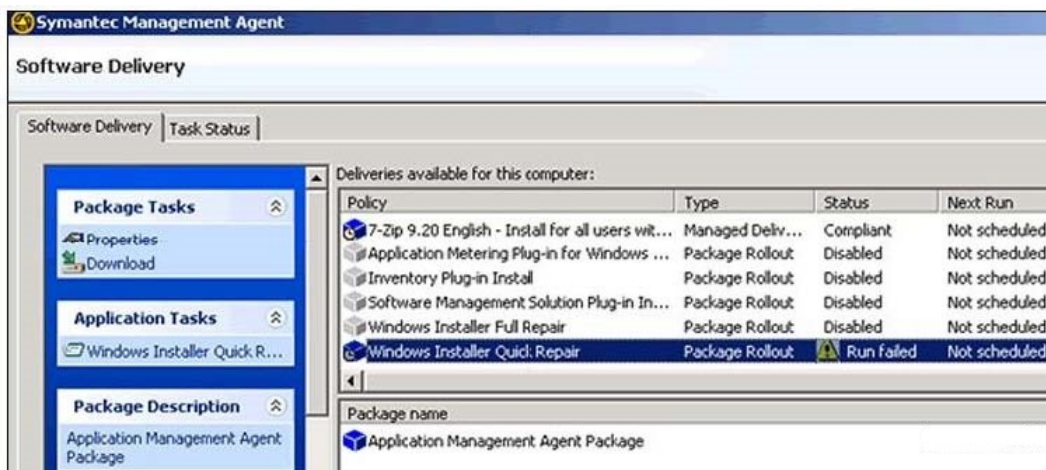
- A. Create a new client task that performs a Client Configuration update as soon as possible.
- B. Create a new client task that performs an Automated Policy task that updates the client policy file as soon as possible.
- C. Create a new client task that performs a Basic Inventory update as soon as possible.
- D. Create a new client task that performs an Update Filter Membership as soon as possible.

**Answer: A**

**Explanation:**

### QUESTION NO: 40

Refer to the exhibit.



A software delivery policy titled "Windows Installer Quick Repair" fails. How should a system administrator reschedule the installation of this task from the Software Delivery tab of the Symantec Management Agent?



- A. Delete the policy, re-download the task and click on Application Task to automatically re-run the task.
- B. Click on Application Task to automatically re-run the task.
- C. Click on the policy properties, select the Run History tab, right-click the run-time, and set go to automatically re-run the task.
- D. Click on the policy properties to automatically re-run the task.

**Answer: B**

**Explanation:**

**QUESTION NO: 41**

New software bulletins have been released by Microsoft and are unavailable in the console. Which step should be taken to distribute the software updates?

- A. Run Import Patch Data for Microsoft task.
- B. Stage the Microsoft Vulnerability Alerts.
- C. Run the Microsoft Vulnerability Analysis report.
- D. Re-download Microsoft QChain.

**Answer: A**

**Explanation:**

**QUESTION NO: 42**

A virtual package on a client computer is corrupted. What is the procedure by design to fix the problem?

- A. Deactivate and Reset
- B. Delete and Reset
- C. Deactivate and Reinstall
- D. Reset and Reinstall

**Answer: A**

**Explanation:**

**QUESTION NO: 43**

What occurs after the Microsoft Vulnerability Analysis task detects vulnerabilities?

- A. Patches are automatically created and run to fix the vulnerabilities.
- B. Filters are automatically created and help target Software Update policies.
- C. Inventory is received and updates are queued to run on a defined schedule.
- D. Bulletins are applied to the managed computer.

**Answer: B**

**Explanation:**

**QUESTION NO: 44**

Which two site services must be running on a Site Server before installing the Deployment Site Server components when using Deployment Solution? (Select two.)

- A. IIS Services
- B. Package Services
- C. PXE Services
- D. Task Services
- E. Out-of-Band Services

**Answer: B,D**

**Explanation:**

**QUESTION NO: 45**

Which two configuration processes must be completed before an administrator can deploy a corporate image to unmanaged computers without user intervention? (Select two.)

- A. System Configuration
- B. Predefined Computers
- C. Initial Deployment settings
- D. PXE Server Configurations
- E. Install Automation folder
- F. Install Deployment Plug-in and Symantec Management Agent

**Answer: C,D**

**Explanation:**

**QUESTION NO: 46**

A healthcare company has several small outlying locations with extremely limited bandwidth to

corporate headquarters. Maintenance of computers in these locations has improved significantly with the recent addition of a Site Server and fully automated installations of operating systems using Deployment Solution. The only exception is with new computers or computers that need to have their OS drive replaced. The system administrator is unable to apply a new operating system to these computers remotely. What needs to be configured to enable fully automated imaging of these computers?

- A. enable Initial Deployment, configure Respond Using PXE, deploy the Automation plug-in to the site server
- B. create a PXE server and configure DHCP to forward requests to it, copy OS files to the remote location, build a valid preboot configuration
- C. configure PXE Services to start, create a preboot configuration to use PXE, send updated inventory to the CMDB
- D. enable Respond to New Computers, install PXE services on the site server, configure replication of the PXE configurations

**Answer: C**

**Explanation:**

#### **QUESTION NO: 47**

Which Symantec Management Console security item needs to be modified to allow a console user to download software updates in Patch Management Solution 7.1 without approving them?

- A. The Update Bulletin security privileges have to be enabled for the console user.
- B. The Stage Bulletin security permissions have to be enabled for the console user.
- C. The Stage Bulletin security privileges have to be enabled for the console user.
- D. The Distribute Software Update security permissions have to be enabled for the console user.

**Answer: C**

**Explanation:**

#### **QUESTION NO: 48**

A system administrator has set up a custom security role to allow some desktop administrators a particular combination of software management and software update abilities. When the desktop administrators use the console, they have right-click options for performing desired operations, but when using these operations they get failure messages indicating that they have insufficient access. Which modification needs to be performed on the desktop administrators' security role to allow sufficient access?

- A. Additional privileges need to be added to the role.
- B. Additional permissions need to be added to the role.
- C. They have to be made members of the local Administrators group on the server.
- D. They have to be made members of the local Administrators group on the desktops.

**Answer: B**

**Explanation:**

#### **QUESTION NO: 49**

Which two inventory data classes are collected during the Software Discovery scan of an Inventory Solution policy? (Select two.)

- A. AddRemoveProgram
- B. Installed File Detail
- C. InstalledSoftware
- D. Patch Windows
- E. Audit Results

**Answer: A,C**

**Explanation:**

#### **QUESTION NO: 50**

A school with a limited budget either receives computers as donations or buys them in small quantities. As a result, the school has several varieties of computers and associated hardware. Each quarter, all student computers must be reset to a fresh state to prepare for the next group of students. When the computers are reset, the OS is manually installed, all of the drivers for each unique system are installed, and each application is installed one at a time by CD. The process is cost effective, but highly prone to error and often results in several days of clean-up by the teachers.

Which two benefits would the school realize by using Deployment Solution? (Select two.)

- A. It can automate the application installations through use of the Software Portal.
- B. It can install the operating systems automatically using a Scripted OS Installation.
- C. It can manage the drivers for each system through use of Prepare the Image tasks.
- D. It can install the operating system automatically through use of PC Transplant.
- E. It can automate the application installations through use of Restore Software tasks.
- F. It can automate driver installation through use of DeployAnywhere.