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**Vendor:**Cisco

**Exam Code:**210-060

**Exam Name:**Implementing Cisco Collaboration  
Devices

**Version:**Demo

**QUESTION 1**

Which address is required to create a video endpoint in Cisco Unified Communications Manager?

- A. MAC
- B. IP
- C. E.164
- D. SIP URI

Correct Answer: D

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**QUESTION 2**

Which Cisco Unified Communications Manager plug in allows administrators to proactively monitor the overall health of their Cisco cluster?

- A. RTMT
- B. Cisco AXL Toolkit
- C. Cisco CTL Client
- D. Cisco JTAPI
- E. Cisco TAPS

Correct Answer: A

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**QUESTION 3**

An engineer is configuring Cisco Jabber for iOS. The device name must start with which option?

- A. CSF
- B. TCT
- C. iOS
- D. BOT

Correct Answer: B

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**QUESTION 4**

A user is unable to make a video call from an endpoint that is registered to the Cisco VCS. To isolate the cause, which two menu choices should the user check first? (Choose two.)

- A. Status>System Information
- B. Status>Event Log
- C. Status>Search History
- D. Configuration>Call Policy
- E. Status>Registrations

Correct Answer: BC

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#### **QUESTION 5**

Which three models of configuration does Cisco Unified Communications Manager Express support? (Choose three.)

- A. Keyswitch
- B. PBX
- C. Hybrid
- D. PSTN
- E. WAN
- F. Voice gateway
- G. MOH

Correct Answer: ABC

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#### **QUESTION 6**

An engineer must configure QoS for a VoIP network. Which option is the best QoS model for this task?

- A. IntServ
- B. DiffServ
- C. MPLS
- D. FIFO

Correct Answer: B

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#### **QUESTION 7**

Which two options are configured on the phone configuration page within Cisco Unified Communications Manager Administrator? (Choose two.)

- A. device pool
- B. auto answer
- C. partition
- D. voice-mail profile
- E. MAC address

Correct Answer: AE

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#### **QUESTION 8**

An IP Phone doesn't log in to Extension mobility, what should you ensure is running to fix this?

- A. Application Engine
- B. Extension services
- C. Mobility services
- D. CDP

Correct Answer: A

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#### **QUESTION 9**

An engineer is recovering the password for an admin that has been locked out of a CTS 500-32, not registered to the Cisco Unified Communications Manager. Which must be entered into the username field when prompted?

- A. admin
- B. helpdesk
- C. pwrecovery
- D. pwreset

Correct Answer: C

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#### **QUESTION 10**

Which service allows the network to provide better or special services to a set of users and applications at the expense of other users and applications?

- A. QoS
- B. Dial plans
- C. Route patterns

D. Dial peers

Correct Answer: A

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#### **QUESTION 11**

A user would like all calls to be forwarded to voice mail. The user's phone is not set up with a soft key for this feature. Which option accomplishes this configuration from within the Cisco Unified Communication Administrator Directory Number configuration page?

A. Call Forward and Pickup Settings > Forward No Coverage External > Select voice mail check box

B. Call Forward and Pickup Settings > Forward Busy External > Select voice mail check box

C. Call Forward and Pickup Settings > Forward All > Select voice mail check box

D. Call Forward and Pickup Settings > Forward Unregistered External > Select voice mail check box

Correct Answer: C

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#### **QUESTION 12**

Which two layers are Cisco Unified Communications component layers? (Choose two.)

A. Infrastructure layer

B. Data link layer

C. Network layer

D. Endpoints layer

E. Transport layer

Correct Answer: AD

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