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Vendor:CompTIA

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Exam Name:CompTIA A+ Certification Exam: Core 2

Version:Demo

QUESTION 1

A user requires local administrative access to a workstation. Which of the following Control Panel utilities allows the technician to grant access to the user?

- A. System
- B. Network and Sharing Center
- C. User Accounts
- D. Security and Maintenance

Correct Answer: C

User Accounts is a Control Panel utility that allows the technician to manage user accounts and groups on a workstation. The technician can use User Accounts to grant local administrative access to a user by adding the user to the

Administrators group. The Administrators group has full control over the workstation and can perform tasks such as installing software, changing system settings, and accessing all files.

References:

User Accounts (Control Panel) (<https://docs.microsoft.com/en-us/windows/win32/shell/user-accounts>)

Local Users and Groups (<https://docs.microsoft.com/en-us/windows-server/identity/ad-ds/plan/security-best-practices/local-users-and-groups>)

QUESTION 2

SIMULATION

A technician has just removed malware from a Windows 7 system, but the user reports that every time they type a URL into Internet Explorer to navigate to a search engine the same standard page is being displayed on the browser. The page is asking the user to purchase antivirus software.

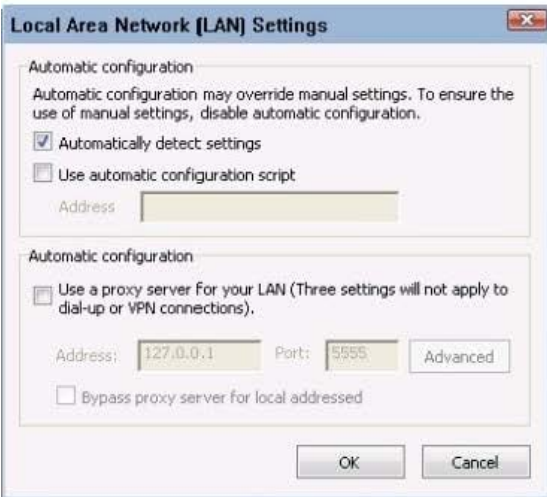
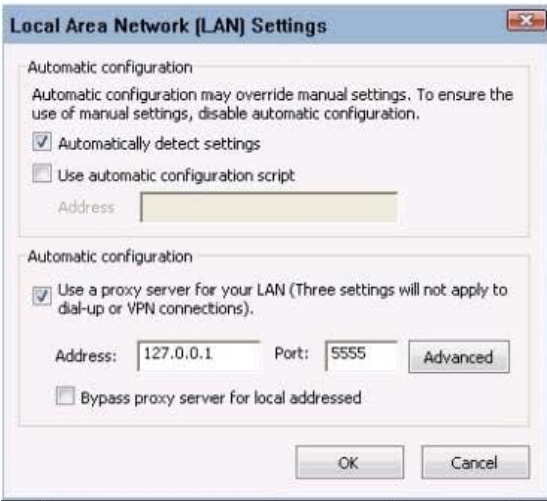
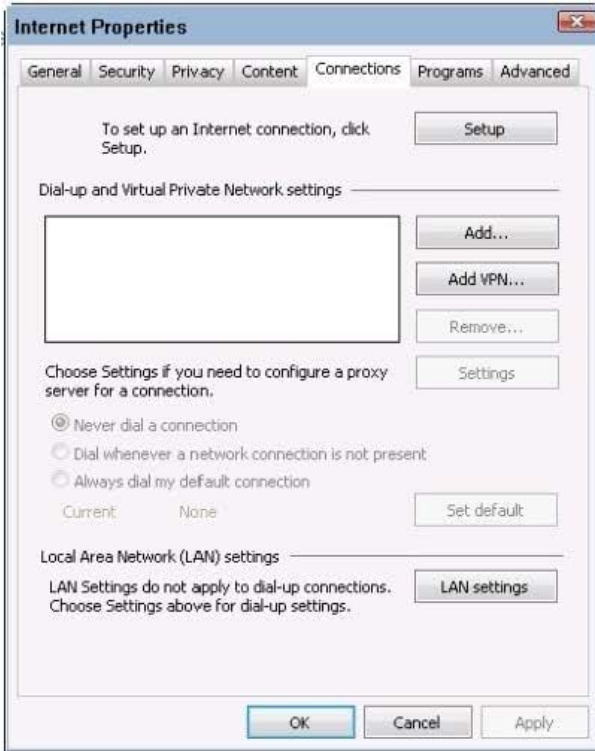
Please resolve the problem using the available tools shown. When you have completed the simulation, please select the done button to submit your answer.



A. Please review explanation for detailed answer.

Correct Answer: A

Please check the below images for detailed steps to do:



QUESTION 3

A user connected an external hard drive but is unable to see it as a destination to save files. Which of the following tools will allow the drive to be formatted?

- A. Disk Management
- B. Device Manager
- C. Disk Cleanup
- D. Disk Defragmenter

Correct Answer: A

QUESTION 4

A technician is troubleshooting an issue that requires a user profile to be rebuilt. The technician is unable to locate Local Users and Groups in the Mtv1C console. Which of the following is the NEXT step the technician should take to resolve the issue?

- A. Run the antivirus scan.
- B. Add the required snap-in.
- C. Restore the system backup
- D. use the administrator console.

Correct Answer: B

Local Users and Groups is a Microsoft Management Console (MMC) snap-in that allows you to manage user accounts or groups on your computer¹. If you cannot find it in the MMC console, you can add it manually by following these steps:

Press Windows key + R to open the Run dialog box, or open the Command Prompt.

Type mmc and hit Enter. This will open a blank MMC console.

Click File and then Add/Remove Snap-in.

In the Add or Remove Snap-ins window, select Local Users and Groups from the Available snap-ins list, and click Add.

In the Select Computer window, choose Local computer or Another computer, depending on which computer you want to manage, and click Finish. Click OK to close the Add or Remove Snap-ins window. You should now see Local Users and

Groups in the MMC console.

QUESTION 5

Which of the following must be maintained throughout the forensic evidence life cycle when dealing with a piece of evidence?

- A. Acceptable use
- B. Chain of custody
- C. Security policy
- D. Information management

Correct Answer: B

The aspect of forensic evidence life cycle that must be maintained when dealing with a piece of evidence is chain of custody. This is because chain of custody is the documentation of the movement of evidence from the time it is collected to the time it is presented in court, and it is important to maintain the integrity of the evidence

QUESTION 6

A technician receives a personal text message while troubleshooting a customer's PC. The technician does not reply to the message and continues troubleshooting. Which of the following best describes the technician's actions?

- A. Avoiding distractions
- B. Presenting a professional appearance
- C. Setting and meeting timelines
- D. Projecting confidence

Correct Answer: A

QUESTION 7

After a failed update, an application no longer launches and generates the following error message: Application needs to be repaired. Which of the following Windows 10 utilities should a technician use to address this concern?

- A. Device Manager
- B. Administrator Tools
- C. Programs and Features
- D. Recovery

Correct Answer: D

Recovery is a Windows 10 utility that can be used to address the concern of a failed update that prevents an application from launching. Recovery allows the user to reset the PC, go back to a previous version of Windows, or use advanced startup options to troubleshoot and repair the system. Device Manager, Administrator Tools, and Programs and Features are not Windows 10 utilities that can fix a failed update.

QUESTION 8

A technician is working with a company to determine the best way to transfer sensitive personal information between offices when conducting business. The company currently uses USB drives and is resistant to change. The company's compliance officer states that all media at rest must be encrypted. Which of the following would be the BEST way to secure the current workflow?

- A. Deploy a secondary hard drive with encryption on the appropriate workstation
- B. Configure a hardened SFTP portal for file transfers between file servers
- C. Require files to be individually password protected with unique passwords
- D. Enable BitLocker To Go with a password that meets corporate requirements

Correct Answer: D

The BEST way to secure the current workflow of transferring sensitive personal information between offices when conducting business is to enable BitLocker To Go with a password that meets corporate requirements. This is because BitLocker To Go is a full-disk encryption feature that encrypts all data on a USB drive, which is what the company currently uses, and requires a password to access the data.

QUESTION 9

A technician is attempting to install a RAID 1 configuration. Which of the following is the MINIMUM amount of disks that can be used to create a RAID 1 array?

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: B

QUESTION 10

Which of the following can be used to help recover a lost smartphone?

- A. Remote support software
- B. Locator application
- C. NFC enabled device
- D. GPS navigation software

Correct Answer: B

QUESTION 11

A technician is finalizing a new workstation for a user. The user's PC will be connected to the internet but will not require the same private address each time. Which of the following protocols will the technician MOST likely utilize?

- A. DHCP
- B. SMTP
- C. DNS
- D. RDP

Correct Answer: A

DHCP stands for Dynamic Host Configuration Protocol and it is used to assign IP addresses and other network configuration parameters to devices on a network automatically. This is useful for devices that do not require the same private address each time they connect to the internet.

QUESTION 12

Which of the following activities would BEST be described as social engineering?

- A. Downloading Spyware
- B. Bribery
- C. Writing down passwords
- D. Brute force

Correct Answer: B