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Vendor:CompTIA

Exam Code:220-702

Exam Name:CompTIA A+ Practical Application (2009 Edition)

Version:Demo

QUESTION 1

Which of the following switches in Windows can be used to ping a host until stopped?

- A. -l
- B. -a
- C. -t
- D. -f

Correct Answer: C

QUESTION 2

The technician has suspicions that a browser has been hijacked. Which of the following should the technician look for in this situation?

- A. A new default gateway has been setup.
- B. A new Internet shortcut has been added.
- C. A new web browser has been installed and is now the default.
- D. A proxy server has been enabled.

Correct Answer: D

QUESTION 3

If a technician suspects that the voltage being delivered to a desktop computer's power supply is insufficient or incorrect, which device should be used to determine the correct voltage?

- A. A power supply tester
- B. A multimeter
- C. A loopback adapter
- D. A cable tester

Correct Answer: B

QUESTION 4

A technician discovers that RAM modules are overheating. Which of following is best practice in this situation?

- A. Install heatsinks on the RAM modules.

- B. Install additional CPU fans.
- C. Replace the RAM slots.
- D. Install a heatsink on the chipset driver.

Correct Answer: A

QUESTION 5

Which of the following is the default directory for User Profiles in Windows 7?

- A. C:\Profiles\
- B. C:\User Profiles\
- C. C:\Users\Profiles\
- D. C:\Users\

Correct Answer: D

QUESTION 6

A user states that the laser printer is leaving a black line on all pages being printed. Which of the following is the MOST likely cause and solution for this issue?

- A. Faulty driver; reinstall or update driver.
- B. Bad fuser; place service call to printer manufacturer.
- C. Excess toner on drum; perform maintenance (e.g. clean drum surface).
- D. Deteriorating rollers and worn brushes; replace rollers and brushes.

Correct Answer: C

QUESTION 7

Which of the following is a common location of the CMOS battery in a laptop?

- A. Under the keyboard
- B. Behind the removable hard drive
- C. Under the removable CD drive
- D. Behind the laptop battery

Correct Answer: A

QUESTION 8

A customer reports that their sound is not working. They state that the speakers worked previously. Which of the following should the technician check? (Select THREE).

- A. Speakers are in regulatory compliance.
- B. Speakers are on and the mute is off.
- C. Speakers are on the Windows HCL.
- D. The system has enough hard drive space.
- E. The audio driver is installed correctly.
- F. Speakers are plugged into the correct jack.

Correct Answer: BEF

QUESTION 9

Which of the following can be used to kill a running process?

- A. Control Panel
- B. Computer Management
- C. Task Manager
- D. Add/Remove Programs

Correct Answer: C

QUESTION 10

A technician has just installed a new power supply into a desktop computer and now the computer will not turn on. Which of the following is the MOST likely cause?

- A. The voltage selector switch on the power supply is set incorrectly.
- B. The 3.3v power line is connected to the wrong input on the motherboard.
- C. The new power supply voltage rating is too high.
- D. The 12v power cord is installed incorrectly.

Correct Answer: A

QUESTION 11

Which of the following is the administrator's profile path in Windows 2000?

- A. C:\Profiles\Administrator
- B. C:\Windows\System32
- C. C:\Users\Administrator
- D. C:\Documents and Settings\Administrator

Correct Answer: D

QUESTION 12

A technician plugs a USB device into the computer. The system tray displays a message that reports the device is installed, but may not work properly. Which of the following is the MOST likely cause of the message?

- A. The device needs a firmware update.
- B. The device needs an updated driver installed.
- C. The plugged in device is too slow for the USB port speed.
- D. The device is incompatible with the installed version of Windows.

Correct Answer: B

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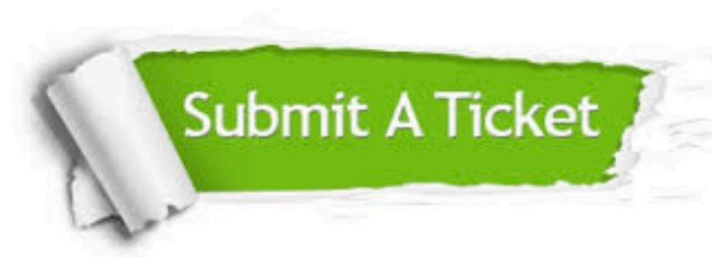
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