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Vendor:CompTIA

Exam Code:220-802

Exam Name:CompTIA A+ Certification Exam

Version:Demo

QUESTION 1

Which of the following usually incorporates an 8-digit code that can be found on the bottom of a SOHO router?

- A. Port forwarding
- B. WPS
- C. Wireless encryption
- D. Port triggering

Correct Answer: B

QUESTION 2

Which of the following should be considered true when selecting a 64-bit version of Windows?

- A. 64-bit extensions can be disabled in the bios and prevent a proper boot.
- B. XP Compatibility mode only allows for the 64-bit version of Windows XP.
- C. Many browser plug-ins may only be supported on 32-bit browsers.
- D. 64-bit uses memory more efficiently so less RAM is needed than in a 32-bit version.

Correct Answer: C

QUESTION 3

A technician needs to rebuild a computer that had a virus. Which of the following data destruction methods should be used to ensure the virus has been successfully erased before reinstalling the operating system, programs, and all user data?

- A. Standard format
- B. Low level format
- C. Shredder
- D. Degaussing tool

Correct Answer: A

QUESTION 4

C\$ is an example of which of the following?

- A. Administrative share

- B. Local share
- C. Mapped network drive
- D. Inheritance

Correct Answer: A

QUESTION 5

Which of the following operating systems can be upgraded using an in-place procedure to Windows 7 Professional x64?

- A. Windows Vista Professional x86
- B. Windows 7 Enterprise x64
- C. Windows 7 Starter x86
- D. Windows 7 Home Premium x64

Correct Answer: D

QUESTION 6

A technician receives a trouble ticket about intermittent wireless on a user's laptop while they are at home but not at work. Which of the following could be the cause of this issue?

- A. While at home, the user is too close to their access point
- B. Encryption is set differently at home then at work
- C. Cordless phone is interfering with signal at home
- D. Laptop's wireless is set to only work while at work

Correct Answer: C

QUESTION 7

The computer was booting normally yesterday, but in the morning a message appears stating "Operating System Not Found". This can be caused by which of the following? (Select TWO).

- A. Bad memory module
- B. Bad USB controller
- C. Bad hard drive
- D. Bad IDE or SATA controller

E. Bad CPU

Correct Answer: CD

QUESTION 8

A user would like to purchase a computer with 8GB of memory installed and recognized by the operating system. Which of the following operating systems could be installed on the computer to meet their requirements? (Select TWO).

- A. Windows 7 Home Premium 32-bit
- B. Windows 7 Professional 64-bit
- C. Windows XP Professional 32-bit
- D. Windows Vista Business 64-bit
- E. Windows Vista Enterprise 32-bit

Correct Answer: BD

QUESTION 9

A user reports their laptop is shutting down each time they are idle for a short period of time. Which of the following options would the technician use to remedy the issue?

- A. Disk Management
- B. Power Options
- C. Display
- D. System Performance

Correct Answer: B

QUESTION 10

A user reports that their PC does not work. Which of the following would be the BEST question for the technician to ask the user to get further information?

- A. "Can you get to the Internet?"
- B. "What exactly does not work?"
- C. "Does the PC turn on?"
- D. "Are you able to sign on?"

Correct Answer: B

QUESTION 11

Which of the following identifies traffic based upon its physical network address?

- A. Phishing
- B. Hashing
- C. MAC filtering
- D. Geotracking

Correct Answer: C

QUESTION 12

Which of the following functions describes Patch management?

- A. Determining appropriateness, platform destination, and scheduling of operating system and application updates.
- B. Determining appropriateness, platform destination, and scheduling of incremental system backups.
- C. Determining appropriateness, platform destination, and scheduling of router table updates.
- D. Determining appropriateness, platform destination, and scheduling of permission propagations.

Correct Answer: A