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**Vendor:**Microsoft

**Exam Code:**70-682

**Exam Name:**Pro. Upgrading to Windows 7 MCITP  
Enterprise Desktop Support Technician

**Version:**Demo

### QUESTION 1

You work as a desktop technician at ABC.com. The ABC.com network consists of a single Active Directory domain named ABC.com. All servers on the network run Windows Server 2008. All client computers run Windows 7 Enterprise.

ABC.com contains a Development department. Users in the Development department write custom applications and create web sites for customers.

Mia Hamm works as a Graphics Designer in the Development department. She uses a memory intensive graphics application to create graphics for the web sites.

Mia complains that her computer runs slowly when she is using the graphics application.

You note that her computer has 4GB of RAM consisting of four 1GB modules.

How can you improve the performance of Mia's computer?

- A. Decrease the frequency of the monitor connected to Mia's computer.
- B. Configure the processor priority of the graphics application to Real Time.
- C. Replace the four memory modules with a single 4GB memory module.
- D. Decrease the virtual memory on Mia's computer.
- E. Increase the virtual memory on Mia's computer.

Correct Answer: E

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### QUESTION 2

You start a computer by using Windows Preinstallation Environment (Windows PE). You need to dynamically load a network adapter device driver in Windows PE. What should you do?

- A. Run Peimg.exe and specify the device driver path.
- B. Run Drvload.exe and specify the device driver path.
- C. Run Winpeshl.exe and specify a custom Winpeshl.ini file.
- D. Run Wpeutil.exe and specify the InitializeNetwork command.

Correct Answer: B

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### QUESTION 3

You work as the network administrator at ABC.com. Mia Hamm is part of the ABC.com IT team and works as a desktop technician.

The network consists of a single Active Directory domain named ABC.com. All servers on the network run Windows Server 2008. All client computers run Windows 7 Enterprise.

All servers and client computers on the ABC.com network have static IP configurations. The company has hired a new user named Clive Allen to work in the Sales department. Mia is configuring a new desktop computer for Clive. She configures the IPv4 settings as shown below:

Mia successfully joins Clive's computer to the domain. However she reports that Clive is unable to access Internet web sites.

Which IP setting should you change?

- A. The default gateway should be changed to 192.168.15.254.
- B. The subnet mask should be changed to 255.255.255.0.
- C. The IP address should be changed to 192.168.15.254.
- D. The preferred DNS server should be changed to 192.168.1.3.

Correct Answer: A

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#### QUESTION 4

You start a computer by using Windows Preinstallation Environment (Windows PE). You need to dynamically load a network adapter device driver in Windows PE. What should you do?

- A. Run Peimg.exe and specify the device driver path.
- B. Run Drvload.exe and specify the device driver path.
- C. Run Winpeshl.exe and specify a custom Winpeshl.ini file.
- D. Run Wpeutil.exe and specify the InitializeNetwork command.

Correct Answer: B

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#### QUESTION 5

Your network contains an Intrasite Automatic Tunnel Addressing Protocol (ISATAP) router. You run Ipconfig as shown in the exhibit. (Click the Exhibit button.) Other users on the network receive an IPv6 address for ISATAP. You need to ensure that your computer receives an IPv6 address for ISATAP. What should you do?

```
Administrator: C:\Windows\system32\cmd.exe
C:\Users\administrator.CONTOSO>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection 2:

    Connection-specific DNS Suffix  . : contoso.com
    Link-local IPv6 Address . . . . . : fe80::cdbc:4fe5:8f9d:8908%12
    IPv4 Address. . . . . : 192.168.1.101
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 192.168.1.1

Tunnel adapter isatap.contoso.com:

    Media State . . . . . : Media disconnected
    Connection-specific DNS Suffix  . :

C:\Users\administrator.CONTOSO>_
```

- A. Run Ipconfig /renew6.
- B. Run Ipconfig /setclassid6.
- C. Start the Net.TCP Port Sharing service.
- D. Start the Internet Protocol Helper (IP Helper) service.

Correct Answer: D

**QUESTION 6**

All client computers on your company network run Windows 7. A computer is unable to connect to network resources. The configuration of the computer is as shown in the following table. You need to ensure that the computer is able to connect to network resources. What should you do?

IP address	131.107.4.254
Subnet mask	255.255.240.0
Default gateway	131.107.15.255
Preferred DNS server	131.107.3.2

- A. Change the IP address to 131.107.3.254.
- B. Change the subnet mask to 255.255.248.0.
- C. Change the default gateway to 131.107.0.1.
- D. Change the preferred DNS server to 131.107.3.1.

Correct Answer: C

### QUESTION 7

**Start of repeated scenario** You are an enterprise desktop support technician for Fourth Coffee. The network contains a single domain named fourthcoffee.com. **Physical Environment** The company has three offices. The offices are configured as shown in the following table. The relevant servers are configured as shown in the following table. The Web1 server is accessible only through the URL <http://web1.fourthcoffee.local>. **Application Configurations** Fourth Coffee deploys an application named App1 to users in the main office by using a Changed with the DEMO VERSION of CAD-KAS PDF-Editor (<http://www.cadkas.com>). Group Policy object (GPO) named APP1Deploy. App1 requires that a drive named M be mapped to \\AppServer1 \AppData\$. App1 saves information on a local computer if drive M is unavailable. All client computers have drive M. **Security Policy** The corporate security policy states that domain controllers can only be deployed in secure data centers. Branch office 2 does not have a secure data center. **Client Configuration** All users connect remotely through VPN1. VPN1 is configured to accept only SSTP-based VPN connections. All client computers receive IP configurations from DHCP. You recently purchased 100 desktop computers from a new hardware vendor. **End of repeated scenario** VPN users report that they cannot access shared resources in the branch offices. They can access shared resources in the main office. Users in the main office report that they can access shared resources in the branch offices. You need to ensure that the VPN users can access shared resources in the branch offices. What should you request?

Office	Organizational unit (OU)	Active Directory site name
Main office	MainOffice	Main Office Site
Branch office 1	BranchOffice1	Branch 1 Site
Branch office 2	BranchOffice2	Branch 2 Site

Server Name	Role	Office
DC1	Domain controller, DNS server	Main office
DC2	Domain controller, DNS server	Branch office 1
SVR1	Member server, DNS server, file server, DHCP server	Branch office 2
DHCP1	DHCP server	Main office
VPN1	VPN server	Main office
Web1	Web server	Main office
AppServer1	Application server	Main office

- A. that a change be made to the routing table on VPN1
- B. that VPN1 be configured to support PPTP-based VPN connections
- C. that the routers between the main office and the branch offices be reconfigured
- D. that a DNS record for servers in the branch offices be added to the Internet DNS zone for fourthcoffee.com

Correct Answer: A

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### QUESTION 8

Your network has a main office and a branch office. The branch office has computers that run Windows 7. A network administrator enables BranchCache in the main office. You run Netsh on your computer as shown in the exhibit. (Click

the Exhibit button.) You need to ensure that other computers in the branch office can access the cached content on your computer. What should you do?

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```
C:\Users\administrator>netsh branchcache show status all

BranchCache Service Status:
-----
Service Mode           = Distributed Caching (Set By Group Policy)
Current Status         = Running
Service Start Type     = Manual

Local Cache Status:
-----
Maximum Cache Size     = 5% of hard disk
Active Current Cache Size = 3425166 Bytes
Local Cache Location   = C:\Windows\ServiceProfiles\NetworkService\AppData\Local\PeerDistRepub (Default)
This machine is not configured as a hosted cache client.

Networking Status:
-----
Content Retrieval URL Reservation = Configured (Required)
Hosted Cache URL Reservation     = Configured (Not Required)
SSL Certificate Bound To Hosted Cache Port = Not Configured (Not Required)
Content Retrieval Firewall Rules = Disabled (Required)
Peer Discovery Firewall Rules    = Disabled (Required)
Hosted Cache Server Firewall Rules = Disabled (Not Required)
Hosted Cache Client Firewall Rules = Enabled (Not Required)
```

- A. Turn on Internet Information Services (IIS).
- B. Configure the computer as a hosted cache client.
- C. Configure the BranchCache service to start automatically.
- D. Modify the Windows Firewall with Advanced Security rules.

Correct Answer: D

### QUESTION 9

Your network contains a wired network and a wireless network. Users report that they experience intermittent problems accessing network resources when they connect to the internal wireless network. You discover that an unsecured rogue wireless access point uses the same Service Set Identifier (SSID) as the internal wireless network. You need to ensure that the users only connect to the internal wireless network. What should you do?

- A. Configure a Windows Connect Now Group Policy.
- B. Configure a Wireless Network (IEEE 802.11) Policy.
- C. Delete the rogue network from the Network and Sharing Center on each computer.
- D. Create a Connection Manager Administration Kit (CMAK) profile and deploy it to all users.

Correct Answer: B

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**QUESTION 10**

Your company network has 500 client computers that run Windows 7. Your team consists of 20 desktop support technicians. Two technicians troubleshoot a hardware-related performance issue on a computer. The technicians obtain different

results by using their own User Defined Data Collector Sets. You need to create a standardized Data Collector Set on a network share that is accessible to your team.

What should you create?

- A. Event Trace Data Collector Set
- B. Performance Counter Data Collector Set
- C. Performance Counter Alert Data Collector Set
- D. System Configuration Information Data Collector Set

Correct Answer: B

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**QUESTION 11**

You have a computer that runs Windows 7. Multiple users log on to your computer. You enable auditing on a folder stored on your computer. You need to ensure that each access to the folder is logged. What should you do?

- A. Start the Problem Steps Recorder.
- B. From Event Viewer, modify the properties of the Security log.
- C. From the local Group Policy, configure the Audit object access setting.
- D. From the local Group Policy, configure the Audit directory service Access setting.

Correct Answer: C

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**QUESTION 12**

Your network consists of an Active Directory domain named contoso.com. You have a computer named computer1.contoso.com. Your network is configured to use only IPv6. You need to request that a DNS record be created to enable users

to connect to your computer by using the name dev.contoso.com.

Which type of record should you request?

- A. A
- B. AAAA
- C. HINFO

D. NAPTR

Correct Answer: B



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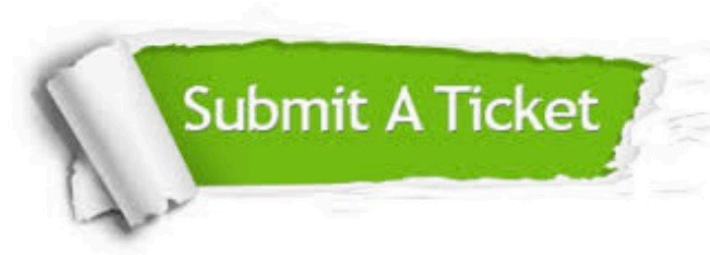
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