Vendor: Apple

Exam Code:9L0-007

Exam Name: Macintosh Service Certification Exam

Version: Demo

QUESTION 1

When practicing component isolation, which ONE of the following components would NOT be a part of a minimal system configuration for a MacBook?

A. SDRAM

B. Speaker

C. Hard Drive

D. Logic Board

E. Power adapter

Correct Answer: C

QUESTION 2

You are attempting to power a Mac mini (original) with an 85 Watt power adapter. Will this work?

A. Yes

B. No

Correct Answer: A

QUESTION 3

Which of the following PowerBook G4 models does NOT support hot-swapping the main battery?

A. PowerBook G4 (12-inch)

B. PowerBook G4 (15-inch)

C. PowerBook G4 (17-inch)

Correct Answer: A

QUESTION 4

Examine the exhibit. What is the correct name for this type of pixel anomaly?

A. Dark dot effect

B. Stuck sub-pixel

C. Bright dot defect

D. Vertical TAB fault

Correct Answer: D

QUESTION 5

To isolate a video problem as hardware or software on a MAC, which of the following steps should you try FIRST?

A. Replace the built-in-display

B. Reinstall the appropriate MAC OS

C. Verify the hard disk with Disk First Aid

D. Startup from a known-good startup disc.

Correct Answer: D

QUESTION 6

Which TWO details are derived from entering an Apple product\\'s serial number into the Apple Support Web page? SELECT TWO

A. Mac OS version

B. Warranty status

C. AppleCare name

D. Installed memory

E. Number of USB ports

Correct Answer: BC

QUESTION 7

You are about to begin disassembly of an iMAC (24-inch Mid 2007) to replace the LCD display. Which TWO of the following tools are required to do this? SELECT TWO

A. Multimeter

B. Suction Cups

C. Service stand

D. Anti-static, lint-free gloves

E. Torx T-15 drivers with 5 inch shaft

Correct Answer: BD

QUESTION 8

You are attempting to power a Mac mini (Mid 2007) with an 85 Watt power adapter. Will this work?

A. Yes

B. No

Correct Answer: B

QUESTION 9

Which of the following is NOT one of the security features available with the AirPort Extreme (802.11n) Base Station?

A. Bonjour

B. WAN Privacy

C. Closed Network

D. Password protection

E. WEP or WPA encryption

F. Timed MAC address access controls

Correct Answer: A

QUESTION 10

A customer setting up a small business with a wireless network wants to ensure that both the PC\\'s running older hardware, and the Macs have secure access to the wireless network using encryption. What security feature on the AirPort Extreme (802.11n) Base Station would provide that encryption?

A. DSSS

B. WAN privacy

C. Wired Equivalency Privacy (WEP)

D. Access control by MAC address

Correct Answer: C

QUESTION 11

Which of the following is NOT a good step to take when working onsite on a computer?

A. Place parts on the floor

B. Use a grounded ESD mat

C. Wear a grounded ESD wrist strap

D. Check the polarity of the grounded power outlet

Correct Answer: A

QUESTION 12

The two primary goals of troubleshooting are _____and_____. SELECT TWO

A. repairing a product quickly

B. repairing a product cheaply

C. repairing a product properly

D. using as many parts as possible

E. running as many diagnostics as possible

Correct Answer: AC

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