

**100%** Money Back  
**Guarantee**

**Vendor:**The Open Group

**Exam Code:**OG0-023

**Exam Name:**ArchiMate 2 Combined Part 1 and 2  
Examination

**Version:**Demo

### QUESTION 1

Which of the following best defines "architecture" in the context of the ArchiMate standard?

- A. A high-level summary of a system that is accessible to non-technical executives and other stakeholders
- B. A formal description of a system, or a detailed plan of the system at component level to guide its implementation
- C. A description of each component of a system in sufficient detail to ensure that the component is designed and built correctly in every respect
- D. An enumeration of the key concepts and philosophies that motivate and shape a major system

Correct Answer: B

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### QUESTION 2

Which concept from the Motivation extension is most appropriate to represent a concern of one or more stakeholders?

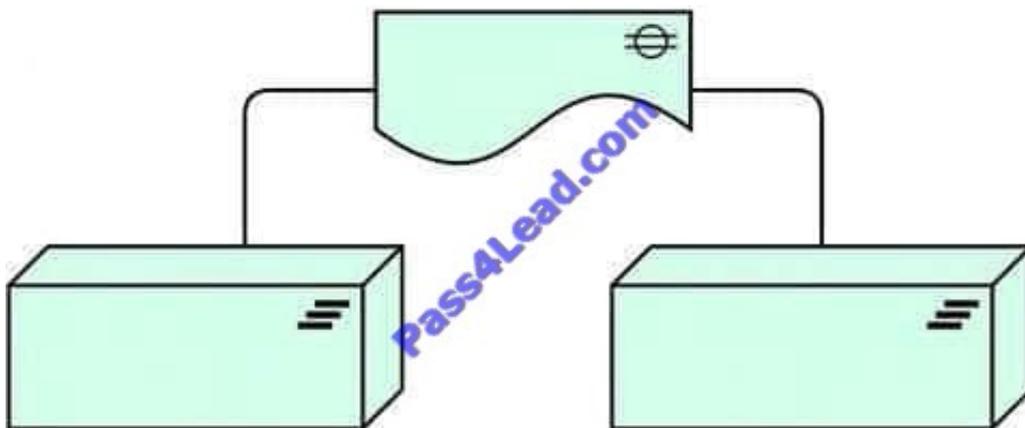
- A. Assessment
- B. Driver
- C. Requirement
- D. Goal

Correct Answer: B

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### QUESTION 3

Consider the following diagram:



Which of the following best describes what this diagram represents?

- A. Two plateaus with a transition architecture

- B. A deliverable exchanged between two projects
- C. A gap associated with two plateaus
- D. Two nodes connected by a communication path

Correct Answer: C

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#### QUESTION 4

##### Scenario

Please read this scenario prior to answering the question The ArchiSuranceTo Go mobile consumer solution is increasingly important to ArchiSurance, which uses it to sell and renew insurance products, provide customer service, enable accurate and convenient home recordkeeping, and capture and process claims. The solution consists of three components. The Consultant lets customers review their existing coverage, and update it based on common life events, such as getting a new car, moving into a new home, or having a family member move in or out. If necessary, they can speak or chat with a customer service representative. The Home Manager helps customers photograph and catalogue their valuable possessions in order to support the filing of accurate claims in case of loss or damage. The Claim Manager enables customers to quickly file a claim for loss or damage to an insured auto, home or possession. It enables customers to describe the incident by referencing information captured with the Consultant and the Home Manager applications. In addition, it allows the customer to add photographs, audio, video and text to support a claim, submit the claim, and monitor its progress.

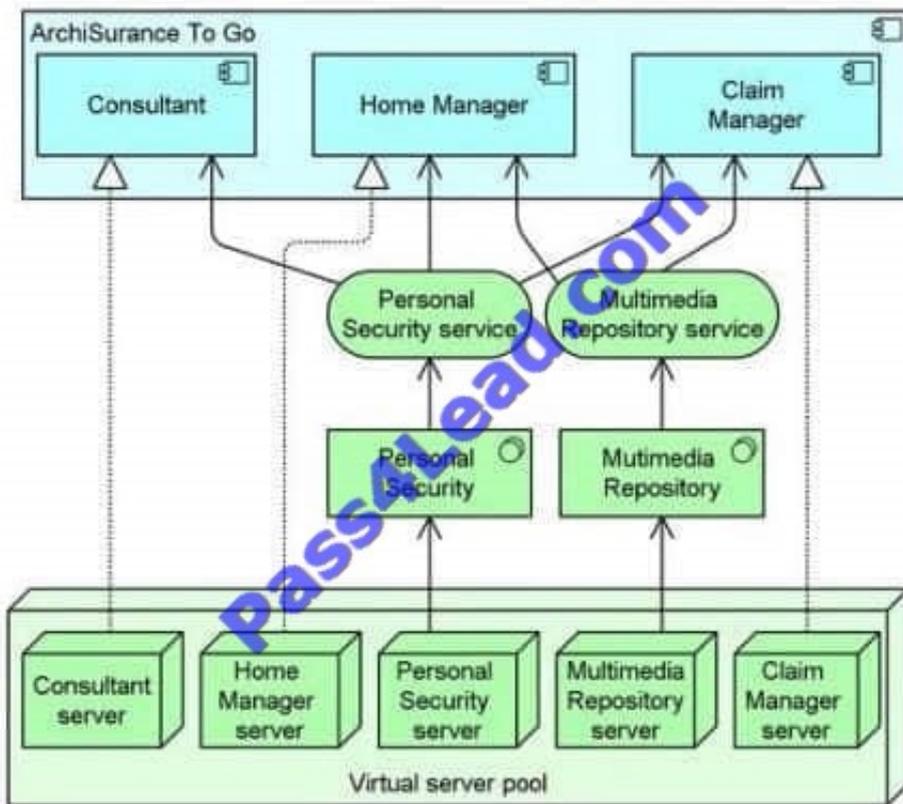
The ArchiSurancetoGo components rely on a number of application services hosted by ArchiSurance. The first is an Auto Identification and Description (AID) service that the Consultant uses to validate and complete auto information entered by customers. The second service, Home Identification and Description (HID) performs the same function for home information, and is used by the Home Manager. The Consultant also uses the Virtual Agent service to guide customers as they select coverage options, the Payment Processor service to arrange premium payments, and the Coverage Activator service to generate policies and put them in force.

ArchiSurance to Go also relies on a number of infrastructure services. The Home Manager uses a Multimedia Repository service to store and retrieve information about insured homes. The Claim Manager also uses this service for claim information entered by customers. All three components of ArchiSuranceTo Go use a Personal Security service to register and authenticate customers, and to manage their profiles.

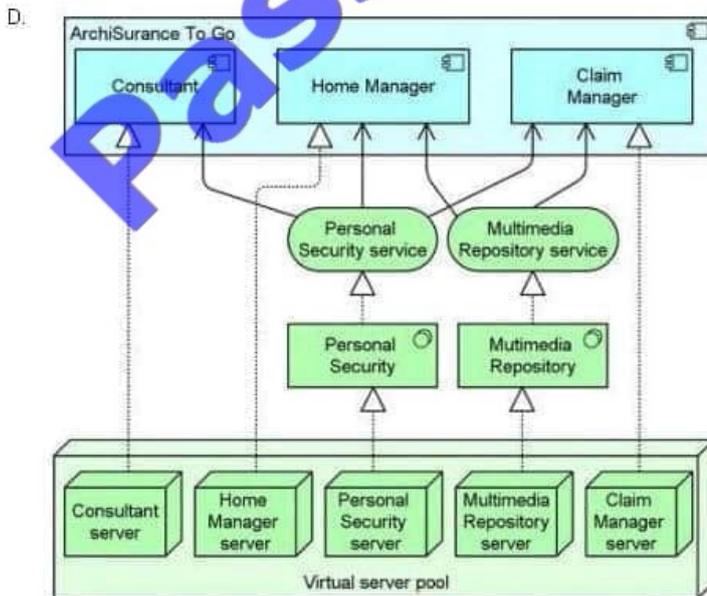
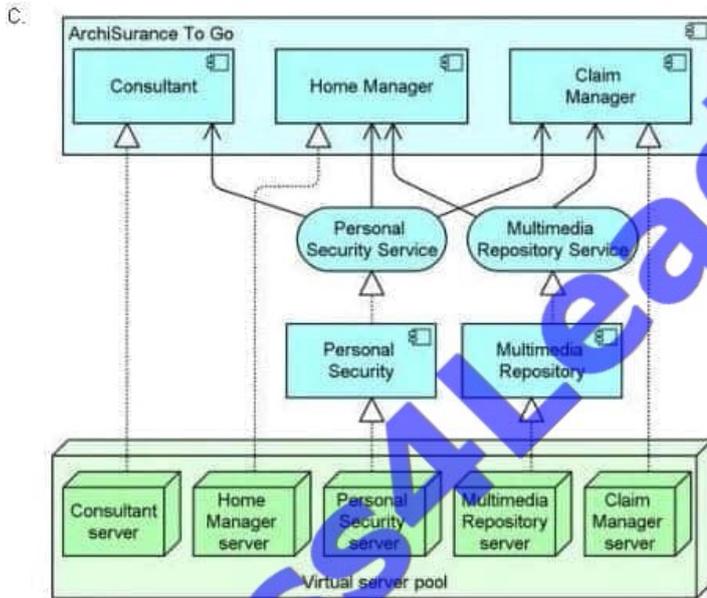
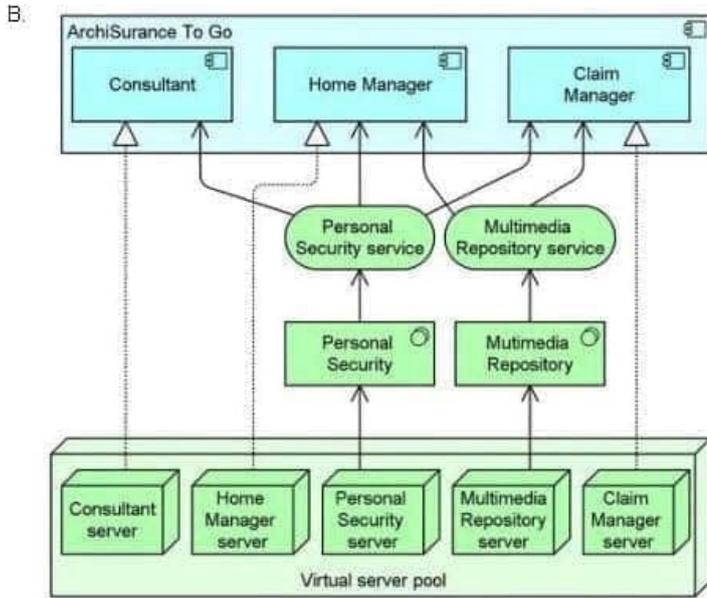
Each application service is realized by an application component with the same name. Also, each infrastructure service is realized by a system software environment with the same name. ArchiSurance hosts both the application components and system software environments in a virtual ized server pool within its data center. Each service has its own virtual server. Each server is connected to a data center network (DCN) which in turn connects to a commercial wide area network (WAN).

Refer to the Scenario

The new head of IT infrastructure would like a better understanding of the applications used by ArchiSurance to Go mobile solution and the hosting infrastructure that supports these applications. Which answer provides the best description of the applications and their underlying infrastructure? (Please note that it is not necessary to model the networks).



A.



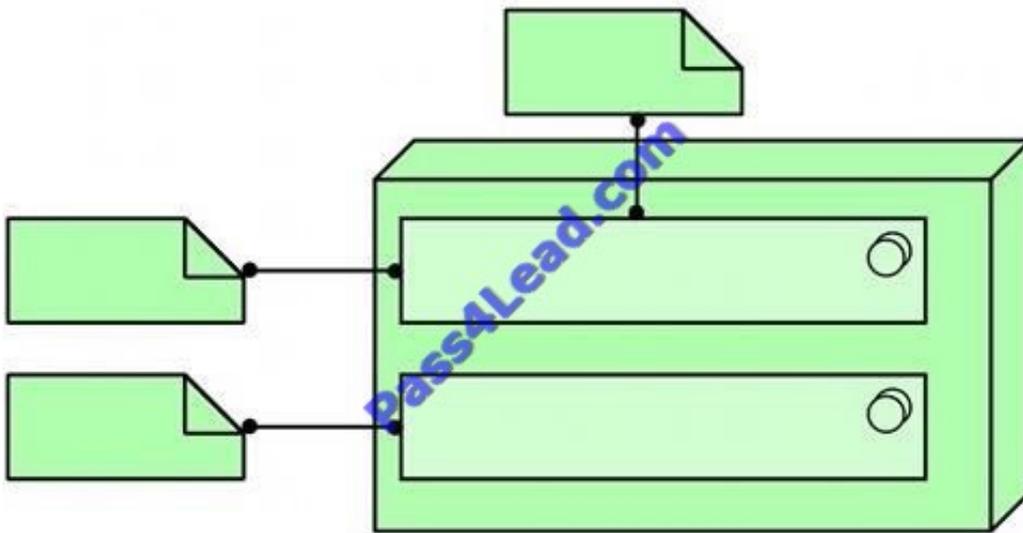
B. C. D.

Correct Answer: D

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### QUESTION 5

Consider the following diagram:



Which of the following best describes what this diagram represents?

- A. A device with two system software environments. Two artifacts are deployed in one system software environment, and one artifact is deployed in the other environment
- B. A node with two devices. Two artifacts are deployed in one device, and one artifact is deployed in the other device
- C. A node with two system software environments. Two artifacts are deployed in one system software environment, and one artifact is deployed in the other environment
- D. A node with two application components. Two artifacts are deployed in one application component, and one artifact is deployed in the other components

Correct Answer: C

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### QUESTION 6

Which of the following answers correctly describes the junction relationship?

- A. It connects structural relationships of different types
- B. It connects dynamic relationships of the same type
- C. It connects dynamic relationships of different types

D. It connects structural relationships of the same type

Correct Answer: B

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### QUESTION 7

Which ArchiMate concept describes the behavior of a business collaboration?

A. A business interaction

B. A business event

C. A business process

D. A business service

Correct Answer: A

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### QUESTION 8

Scenario

Please read this scenario prior to answering the question

Independent insurance brokers that work with ArchiSurance have complained of difficulty in communicating with salespeople and other personnel at ArchiSurance. They have said that email is too clumsy and slow for working on urgent deals,

people do not always answer their mobile phones, and it is difficult to tell whether an individual is available. They have also complained that it is too time-consuming for them to manage their commission payments using an older web

application that requires them to print out and mail forms for making some routine changes, and also does not work on many mobile devices. Some brokers have said that it is easier to do business with ArchiSurance competitors that provide

easy- to-use mobile applications for both general communication and commission management. In fact, the ArchiSurance Vice President of Sales and Chief Marketing Officer have both expressed concern about reports from the ArchiSurance

market research department that the company is gradually losing market share with some of the same brokers that have been complaining. These executives are also concerned that ArchiSurance may not meet the targets for revenue growth.

Upon hearing about these issues, the ArchiSurance Chief Information Officer (CIO) hired a consultant to design a new mobile infrastructure for broker interaction. This infrastructure is required to enable easier communication with

ArchiSurance brokers in order to help the company increase its market share with each of them and consequently attain its targets for revenue growth. In order to ensure that the new infrastructure would meet these goals, the CIO told the

consultant that the new infrastructure must make it easy for ArchiSurance to develop and deploy applications and content for its brokers. It must provide federated authentication and an encrypted communication channel as well as instant

messaging and presence services.

The new mobile broker interaction infrastructure architecture includes a number of system software components. A secure reverse proxy authenticates users and provides an encrypted channel to communicate with them. The proxy uses a

service provided by directory server software to authenticate users. The directory server communicates with the ArchiSurance federation server, which in turn communicates with peer federation servers hosted by trusted brokerage

organizations. Once the user is authenticated, the ArchiSurance broker portal uses the ArchiSurance web content management system to assemble authorized and relevant content for each broker. In order to provide presence services, a

unified communications (UC) server exchanges information with the directory server and an instant messaging server.

All of these components are hosted on a single physical hardware platform hosting a virtualized server infrastructure. The server infrastructure is connected to a converged local area network (LAN), which is also connected to a commercial

wide area network (WAN) over which ArchiSurance communicates with its brokers.

Refer to the Scenario

The solution delivery team for broker interaction would like to get a clearer idea of the motivations behind this solution as they plan a second release. You must model the stakeholders, drivers, assessments and goals that shape this strategic

initiative. You must also show the relationships between these motivational elements.

Which answer provides the most complete and accurate model?

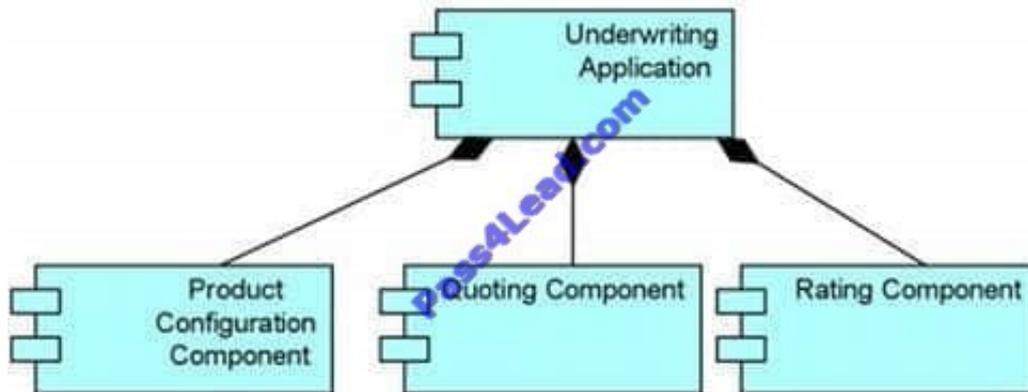


Correct Answer: B

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### QUESTION 9

Consider the following diagram:



What does the diagram express about the structure of the Underwriting Application?

- A. The Underwriting Application groups together a number of modules that are either free- standing or part of other applications
- B. The Underwriting Application is composed of three application components
- C. The Underwriting Application invokes three other modules
- D. The Underwriting Application performs three functions

Correct Answer: B

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### QUESTION 10

Scenario

Please read this scenario prior to answering the question

The ArchiSuranceTo Go mobile consumer solution is increasingly important to ArchiSurance, which uses it to sell and renew insurance products, provide customer service, enable accurate and convenient home recordkeeping, and capture and process claims. The solution consists of three components. The Consultant lets customers review their existing coverage, and update it based on common life events, such as getting a new car, moving into a new home, or having a family member move in or out. If necessary, they can speak or chat with a customer service representative. The Home Manager helps customers photograph and catalogue their valuable possessions in order to support the filing of accurate claims in case of loss or damage. The Claim Manager enables customers to quickly file a claim for loss or damage to an insured auto, home or possession. It enables customers to describe the incident by referencing information captured with the Consultant and the Home Manager applications. In addition, it allows the customer to add photographs, audio, video and text to support a claim, submit the claim, and monitor its progress.

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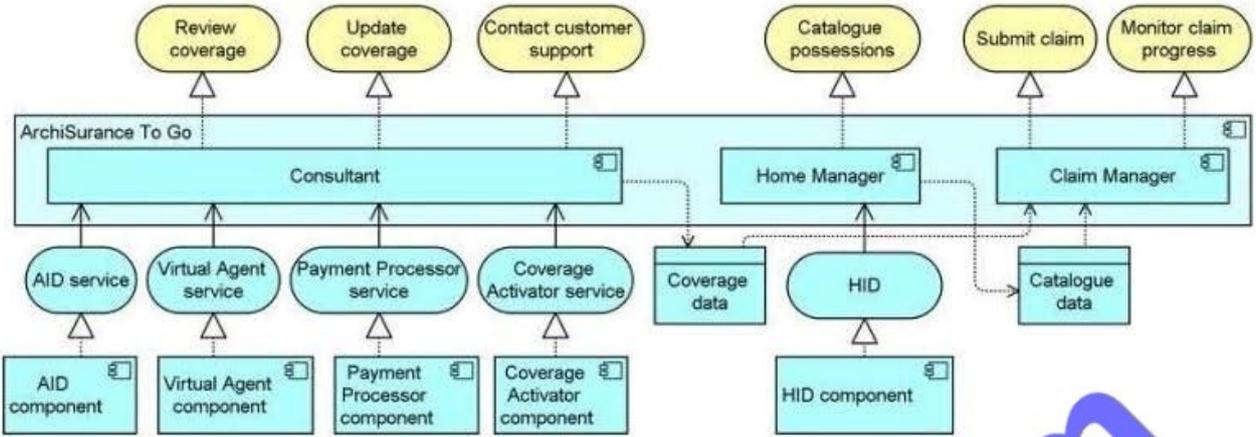
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Refer to the Scenario

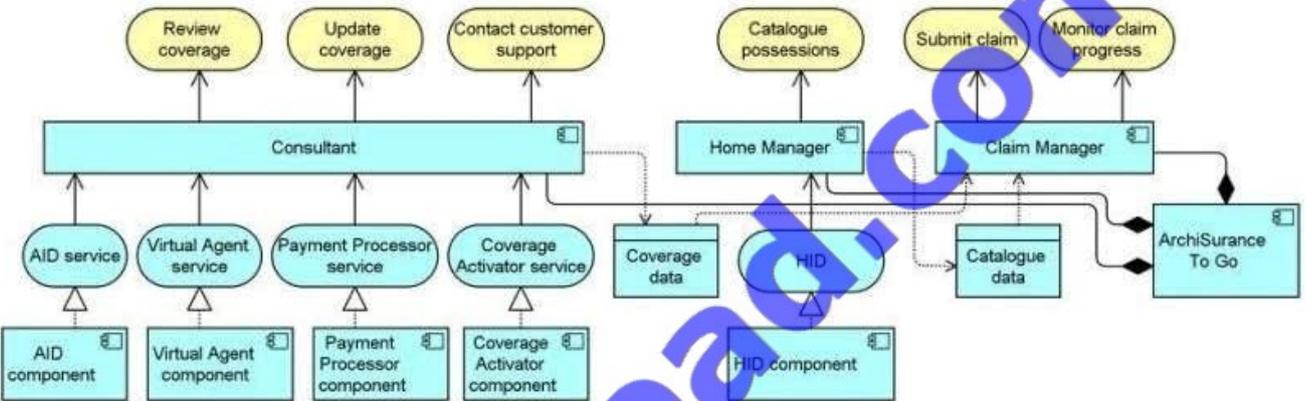
The marketing department would like a better understanding of the business services that ArchiSuranceTo Go delivers, and the application services and components that are used to deliver those business services. The marketing department would also like to understand the data accessed directly by the interactive application components.

Which answer provides the best explanation?

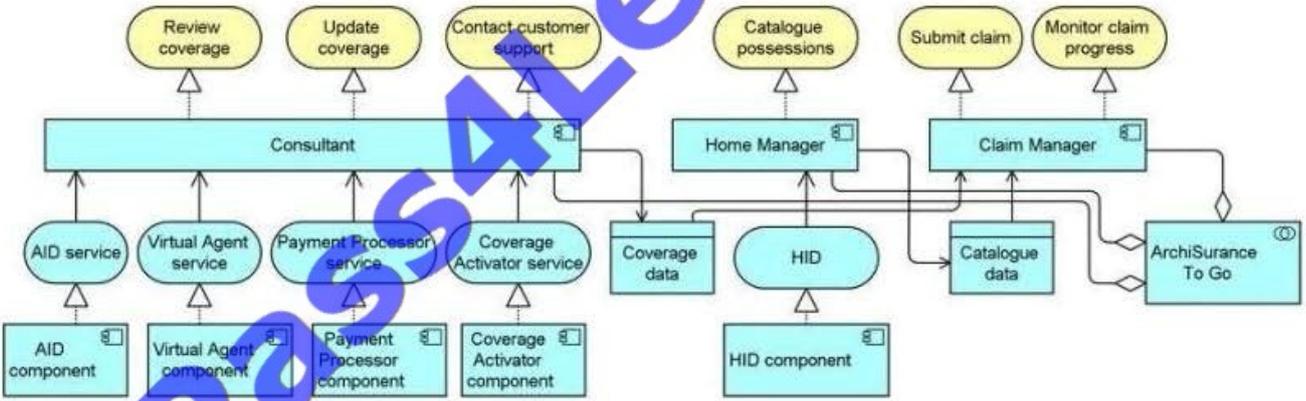
A.



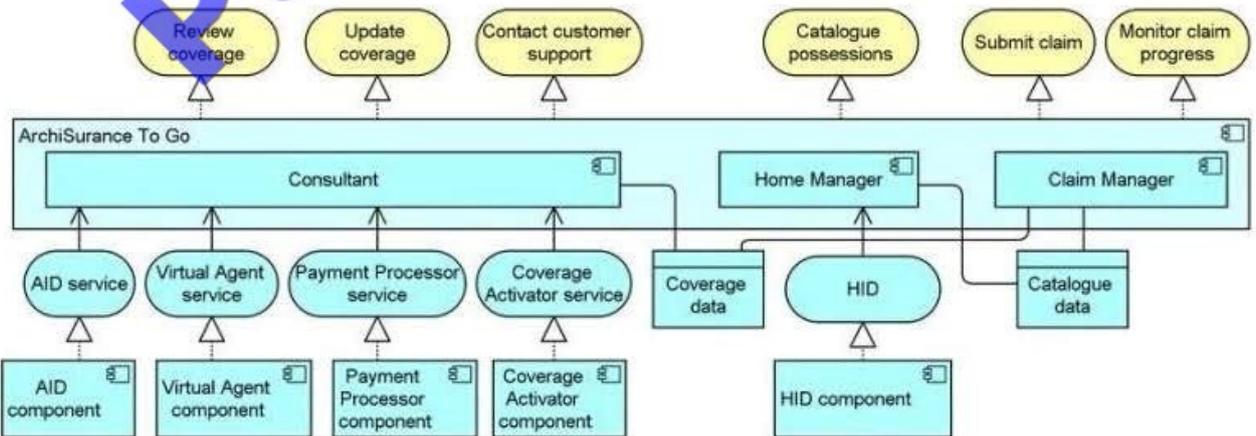
B.



C.



D.



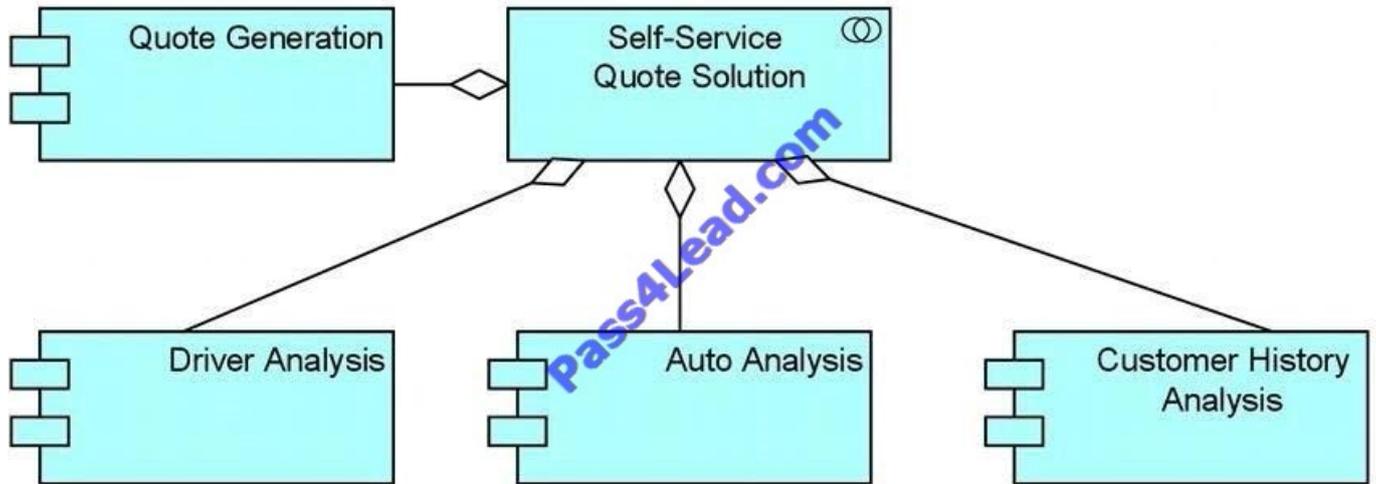
A. B. C. D.

Correct Answer: A

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### QUESTION 11

Consider the following diagram representing part of a key PRO-FIT capability: self-service online price quotes for its auto insurance customers:



Which of the following answers best interprets this diagram?

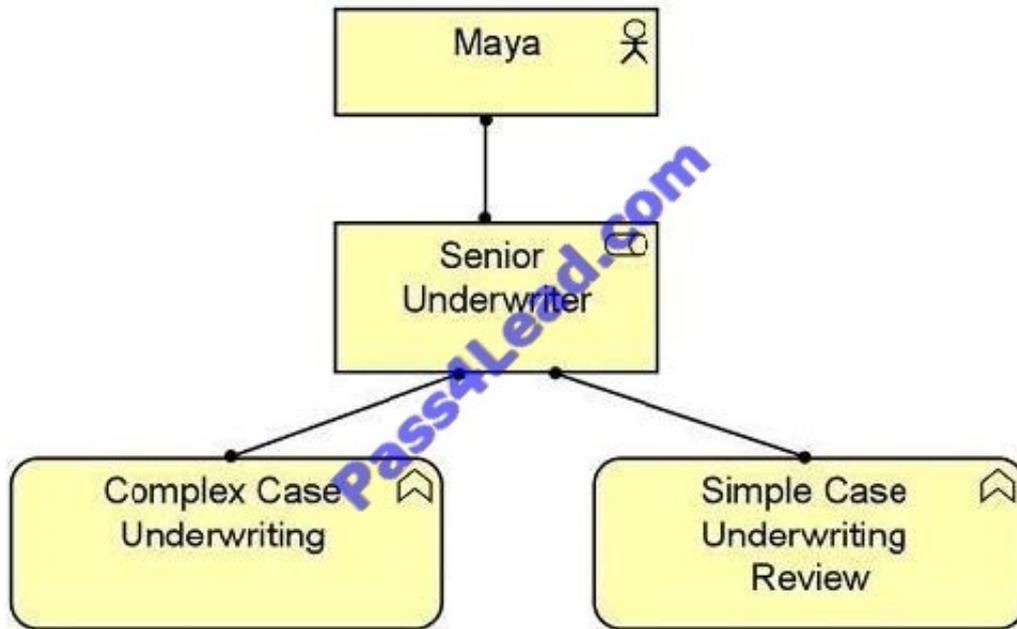
- A. The Self-Service Quote Solution is an application service that uses four separate application components
- B. The Self-Service Quote Solution is an application collaboration that includes four application components that work together
- C. The Self-Service Quote Solution is an application component that accesses four different types of data objects
- D. The Self-Service Quote Solution is an application component that collaborates with four service modules

Correct Answer: B

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### QUESTION 12

Maya has been working for ArchiSurance for five years. The following diagram describes her responsibilities:



Which of the following answers best interprets the diagram?

- A. Maya works with the Senior Underwriter who works directly on complex cases and reviews simple cases
- B. Maya supervises a Senior Underwriter who works directly on complex cases and reviews simple cases
- C. In her Senior Underwriter role, Maya supervises separate teams that work directly on complex cases and review simple ones
- D. In her Senior Underwriter role, Maya works directly on complex cases and reviews simple cases
- E. Complex Case Underwriting

Correct Answer: D

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