

Vendor: Service Now

Exam Code: CIS-PPM

Exam Name:Certified Implementation Specialist -

Project Portfolio Management

Version: Demo

QUESTION 1

ls	resource	capacity	derived	from	FTF	or sched	dules?
ıo	resource	capacity	uenveu	110111		UI SUITE	uui c s:

- A. Only FTE.
- B. Both.
- C. Only Schedules.
- D. Neither.

Correct Answer: C

QUESTION 2

A checklist item record provides a name and what other element?

- A. Status field.
- B. Complete field.
- C. Percent complete field.
- D. Short description field.

Correct Answer: D

QUESTION 3

At a minimum, which role is required to view the summary of a project in the Details tab of Project Workspace?

- A. it_project_manager
- B. itil
- C. it_project_user
- D. it_portfolio_manager

Correct Answer: C

QUESTION 4

Plugins may be added to the base platform in one of the following ways: (Choose three.)

- A. Activated by an admin (not by default).
- B. Activated by an it_portfolio_manager.

- C. Requested from ServiceNow.
- D. Activated by default in the base ServiceNow system.
- E. Activated by an it_pps_admin.

Correct Answer: ACD

QUESTION 5

Expenses and costs for a particular demand should be estimated before screening. When preparing the financials of a demand, what determines the present value of future cash flows?

- A. Financial Return.
- B. Planned ROI.
- C. Internal Rate of Return %.
- D. Discount Rate %.

Correct Answer: B

QUESTION 6

Which role can configure the parameters of the demand workbench that is provided with the base system?

- A. All roles.
- B. it_project_manager
- C. it_pps_admin.
- D. business_stakeholder.

Correct Answer: C

QUESTION 7

Which field on the Idea Module form displays the unique identifier for the module, that is used as a parameter in the Idea Portal URL to direct users?

- A. Module ID
- B. Category Limit
- C. Module Name
- D. Idea Table

Correct Answer: A

QUESTION 8

What creates calendar entries on a user\\'s individual calendar? (Choose two.)

- A. Approved resource plan.
- B. Allocated resource plan.
- C. Confirmed resource plan.
- D. Planned resource plan.

Correct Answer: CD

QUESTION 9

Idea [im_idea_core] is directly extended from which table?

- A. Project
- B. It is not extended from any table.
- C. Idea Modules
- D. Task

Correct Answer: C

QUESTION 10

An it_pps_admin user is able to update: (Choose two.)

- A. Budget Periods.
- B. Client Scripts.
- C. Business Rules.
- D. Portfolio Targets.

Correct Answer: AD

QUESTION 11

Which users have access the project administration application? (Choose two.)

- A. it_portfolio_manager
- B. it_pps_admin

- C. it_project_manager
- D. admin

Correct Answer: C

QUESTION 12

To use the Time Sheet dashboard, what plugin must be installed?

- A. Common ITSM Service Portal Application Components (com.snc.app_common.service_portal)
- B. Employee Service Center (com.sn_hr_service_portal)
- C. Knowledge Management ?Service Portal (com.snc.knowledge_serviceportal)
- D. Performance Analytics ?Content Pack ?PPM Standard plugin (com.snc.pa.pmo_dashboards)

Correct Answer: D