

Vendor: Genesys

Exam Code: GE0-803

Exam Name:Genesys Certified Professional 8 System Consultant, Voice Platform (GCP8 - CVP)

Version: Demo

QUESTION 1										
After WatchDog is started, GVP.ini file contains										
A. No configuration information for VCS/IPCS processes										
B. Application specific configuration information such as DNIS										
. The configuration information for VCS/IPCS processes, such as default log levels										
Only Dialogic configuration information										
Correct Answer: C										
QUESTION 2										
The IP Call Manager is composed of SIP Session Manager, Database and										
A. Resource Manager										
B. WatchDog										
C. Telephony Manager										
D. Softphone										
Correct Answer: A										
QUESTION 3										
MS SQL Server needs to be installed when which of the following features are deployed? (Select all that apply.)										
A. ASR										
B. OBN										
C. Policy Manager										
D. EMS Reporting										
Correct Answer: BD										

QUESTION 4

When your GVP deployment requirements include SIP, Speech Recognition, and Text to Speech using MRCP, which of the following would need to be installed (and not necessarily in this order)?

A. GVP IPCS and Dialogic Software

- B. GVP VCS, ASR and TTS
- C. GVP IPCS, MRCP Server, ASR, and TTS
- D. GVP VCS, MRCP Server, and TTS engine

Correct Answer: C

QUESTION 5

Outbound Calling is a feature typically associated with ____ configuration.

- A. An In-Front of the Switch
- B. A Behind the Switch
- C. A VoIP application
- D. An MRCP ASR

Correct Answer: A

QUESTION 6

Please refer to the log message Xmlpage_NotFound. What should be done to ensure the next call to the same phone number will work?

```
[2008/12/19 12:20:41.796] 14B0 XMLData.cpp:2552
C=12:L=1:U=321:D=E_12_234 Trap Sent:The ErrorString is
:XMLPAGE_NOTFOUND : File was not found ErrorURL:
http://dev2.qa.genesyslab.com:80/did_url_mappings/6507225405.xml:
CCThread:Inbound PortNumber:1
```

- A. Restart the VCS
- B. Restart the WebServer
- C. Check and regenerate the code for the VoiceXML application
- D. Provision the phone number through EMPS

Correct Answer: D

QUESTION 7

Please refer to the log message CALL DROPPED. What should be done to ensure the next call to the same phone number would work?

ps5-hstn07 -	(PopGe	ateway2)	Bo	ockspan	CAFD18C	6-548	6-11D5-A	C33-	-	
00508B72CAFA}	CALL	DROPPED	:	REASON:	Primary	WAS	Failure.	No	Backup	MAS
Provisioned.	ANI=	DID=1628	To	ollFreeN	um=33305	15225	i Applica	tion	=Books	pan
SessionID={CA	FD1BC	6-5486-1	1D5	5-AC33-0	0508B72C	AFA)	LastErro	r=BA	D XMLP	AGE
LastErrorStri	ng=no	element	fo	ound at	line 9				775	

- A. Restart the VCS
- B. Restart the WebServer
- C. Check and regenerate the code for the VoiceXML application
- D. Provision the phone number in VPM

Correct Answer: C

QUESTION 8

Which of the following MRCP speech vendors does GVP support?

- A. IBM Websphere Voice Server (WVS)
- B. Asterisk
- C. Microsoft
- D. Linux

Correct Answer: A

QUESTION 9

When Nuance/Speechworks OSR is installed, the variable SWIrunAsClient\\'s value determines if OSR client runs on a separate host than the server. That value is set ______.

- A. Conditionally, as an Environment variable
- B. Manually, as an Environment variable
- C. Automatically, in Speechworks.cfg
- D. Manually, in Speechworks.cfg

Correct Answer: C

QUESTION 10

Which version of the VoiceXML Specification does GVP version 8.0 support?

A. VoiceXML 1.0

- B. VoiceXML 1.1
- C. VoiceXML 2.0
- D. VoiceXML 3.0

Correct Answer: C

QUESTION 11

Role Based Access control in GVP 8.1.2 is available only through Genesys Administrator.

- A. True
- B. False

Correct Answer: A

QUESTION 12

When installing EMPS, the core components (common) are NOT required. True or False?

- A. TRUE
- B. FALSE

Correct Answer: B