Vendor: Salesforce

Exam Code:HEALTH-CLOUD-ACCREDITED-PROFESSIONAL

Exam Name: Salesforce Health Cloud Accredited Professional

Version: Demo

QUESTION 1

How does an administrator display device information on a patient card?

A. Create an Asset record and create a care registered device record that look up to the patient.

B. Create a custom field on the EHR_Patient object with a formula that return the information.

C. Create a custom field on the EHR_DeviceRequest object with a formula that return the information.

D. Create a custom field on the EHR_MedicalDevice object with a formula that return the information.

E. Create a custom field on the FilterCondition__c object with a formula that return the information.

Correct Answer: A

QUESTION 2

Which three statement are true about a Care Program? (Choose 3)

A. A Patient can be enrolled in multiple care programs at the same time.

B. A Patient cannot be enrolled in the same care program more than once.

C. More than 500 patients can be enrolled in a care program in a single request using the Care Program Enrollment.

D. CareProgramEnrollee represents the participant enrolled in a care program

E. A patient can be enrolled in the same care program more than once.

Correct Answer: ADE

QUESTION 3

Which three statements about the patient timeline view are true? (Choose three.)

A. The patient timeline can be used in any Salesforce application.

B. Events can be specified to appear when the Health Cloud home page first loads.

C. The patient timeline is a Health Cloud Empower component.

D. The patient timeline supports standard and custom objects.

E. Filters can be used to limit the number of records shown in the patient timeline.

Correct Answer: CDE

QUESTION 4

What is the difference between Care Program and Care Plans in Health Cloud? (Choose 1 ?Recall concept / Remember.)

A. Care Programs track a patient\\'s overall health journey, while Care Plans are more focused on specific care needs.

B. Care Plans can be exposed in a community while Care Programs cannot.

C. Care Plans are only used by Providers and Payers while Care Programs are only used by Life Sciences companies.

D. Care Programs are just a different type of Care Plan which capture more details such as financial information.

E. Care Programs are an extension on Care Plans.

Correct Answer: C

QUESTION 5

Where can a Salesforce administrator configuring different levels of access to patients\\' care plans, configure team members different levels of access to cases to ensure sensitive data is not shared with the wrong groups?

A. Permission Set Groups

B. Profiles

C. Contact Roles on case

D. Permission Sets

E. Case Team Roles

Correct Answer: E

Reference and details below.

Case Team Role
The Case Team Role object represents a role for a member of the patient care team, such as Caregiver or Physiotherapist. Care coordinators assign roles when they add a member to the private patient site. The case team role also controls access to the case and the care plan, and controls visibility of the user in the site.

QUESTION 6

What is Health Cloud? (Choose two.)

A. Health Cloud is an engagement layer.

B. An AppExchange core package and third party service.

C. Health Cloud is part managed package and part core services.

D. Core services exposed by permission license.

E. Health Cloud is a new type of Electronic Health Record.

Correct Answer: AC

QUESTION 7

Which two steps can an administrator take to configure the Care Program enrollment flow? (Choose two.)

A. Customize the provider site flow.

B. Customize the care coordinator flow for patient

C. Use the patient approval flow

D. Use the provided enrollment flow out of the box.

E. Customize the out of the box enrollment flow template to match requirements.

Correct Answer: CE

QUESTION 8

Which entity in Health cloud is used to store the details of a vaccine being administrated?

A. Procedure

B. Patient Immunization

C. Medication

D. Encounter

Correct Answer: B

QUESTION 9

Dr. Jill Mikel at Tahoe Hospital would like to improve the management of patient visits. Which steps should the salesforce Administrator complete to setup a patient visit Process? (Choose two)

A. Create a Task and add task to an action plan template.

B. Create flow for the business process.

C. Create a task and add the task to visit creation.

D. Create an action plan template add flow and published the template.

Correct Answer: BD

Reference and details below.

Set Up Your Action Plan Templates

Your users can use the action plan templates you define to create different types of visits. An action plan template adds a set of assessment tasks to a visit that your sales rep completes before ending the visit.

Before you create an action plan template, make sure you have the business flows that your sales reps need for their assessment tasks. You can either build your own flows using the Flow Builder, or you can use the Patient Registration and Order Authorization flows provided with Intelligent Sales. If you create a flow, make sure that this flow accepts `VisitId` and `AssessmentTaskId` as input.

2. Add task flows in an action plan template and publish it.

   a. In the Items tab of your action plan template, click **Add Flow**.

   ⚠ Warning: Only add task flows to your template. Intelligent Sales doesn't support assessment task definitions.

Consent can take place with the participant providing consent in person, using a tablet or mobile device. Patients and members who aren't physically present can log into their Experience Cloud site, then view and provide consent for documents related to the program.

QUESTION 10

A company recently migrated from Service Cloud to Health Cloud and is working on strengthening their relationships within their provider network. Which object within the Provider Relationship Management data model can be used to track each of the different locations where a provider practiced?

A. HealthcareFacilityNetwork

B. HealthcareProvider

C. HealthcarePractitionerFacility

D. HealthcareProviderSpeciality

E. BusinessLicense

Correct Answer: C

QUESTION 11

What is the recommended approach to create patients\\' records used in HC?

A. Use Patient Data Import Wizard for importing up to 50,000 records.

B. Patient object to convert leads into contacts.

C. Create patient records using Patient Loader WizarD.

D. Create as Person Accounts or Leads for referrals

Correct Answer: D

QUESTION 12

Which of the following Salesforce and Health Cloud objects can be used to represent Provider and their relationship in a Provider Management data model? (Choose Three.)

A. Contact

B. Healthcare Practitioner Facility

C. Lead

D. Case

E. Healthcare Provider

Correct Answer: ABE

Reference and details below.

Set Up Data for Provider Cards

The data that helps users identify practitioners is stored in the provider objects. You can use Composite API requests to do populate these objects with provider and practitioner data.

You can create objects individually by using the Lightning Platform SOAP API or REST API. Or you can use the Composite resource in the REST API to create and link multiple records with a single API call. This lets you create 200 records per call.

Let's say we want to add healthcare provider Dr. Scott Kaplan to your records. This example shows how to use a single API call to create `Account`, `Contact`, `HealthcareProvider`, `PersonEducation`, `HealthcareProviderNpi`, `HealthcarePractitionerFacility`, `HealthcareProviderSpeciality`, `HealthcareFacilityNetwork`, and `HealthcareProviderTaxomony` records with Dr. Scott Kaplan's data. It also shows how to use a composite request to link records using Dr. Kaplan's `contactId` as the `practitionerId`.

Execute this example using a composite request: