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**Vendor:** HP

**Exam Code:** HP2-N48

**Exam Name:** Selling HP SaaS Solutions

**Version:** Demo

**QUESTION 1**

With which security criteria do the HP SaaS services comply?

- A. with all local security criteria
- B. with ISO 27001 only
- C. with many security standards, including ISO27001 and US Safe Harbor
- D. with all common security measures for cloud-based and SaaS services

**Correct Answer:** B

**QUESTION 2**

Who should the partner connect with in the HP organization to initiate the provisioning of the customer's environment once a SaaS sale is completed?

- A. Partner Business Manager
- B. HP Customer Support (GSD)
- C. SaaS Solution Manager
- D. SaaS Service Operation Center (SOC)

**Correct Answer:** A

**QUESTION 3**

Which HP offering is only available with HP SaaS?

- A. HP Quality Center
- B. HP Project and Portfolio Management Center
- C. HP App Pulse
- D. HP Performance Center

**Correct Answer:** D

**QUESTION 4**

What are the differences between an HP SaaS Service and perpetual licenses?

- A. Both are assets owned by the client, but HP SaaS service is owned for a limited time period only.
- B. Perpetual licenses are an asset that is owned by the client; SaaS service cannot be considered a client asset.
- C. HP SaaS Service can be deployed on premise or on HP infrastructure, perpetual licenses must be installed on premise only.
- D. The HP Software perpetual licenses include support and a Customer Success Manager to ensure deployment success; HP SaaS Service do not.

**Correct Answer:** D

**QUESTION 5**

When proposing an HP SaaS solution, what should be emphasized to ensure that the client receives a successful outcome? (Select two.)

- A. the discount levels of the HP SaaS subscription and the partner Client Success Manager costs
- B. that subscription periods are completely flexible
- C. that the solution datasheet is inspected so that a clear understanding of the service is obtained
- D. that the delivery timescales are expressed as "working days"
- E. how the client should report pay-per-use metrics

**Correct Answer:** CD

**QUESTION 6**

Which statements are accurate examples of drivers for HP SaaS? (Select three.)

- A. A client wants to consolidate their licenses across multiple sites into a single maintenance renewal.
- B. A client undertakes an acquisition and wants to quickly consolidate applications.
- C. A client's CIO intends to implement a cloud-based strategy.
- D. A client faces upgrades challenges and is suffering from capital expenditure cuts.
- E. A client refreshes their datacenter and wants to host an HP SaaS solution.
- F. A client wants a lower cost on-premise solution.

**Correct Answer:** BCD

**QUESTION 7**

What is a natural up sell opportunity when a client is purchasing APM on SaaS?

- A. Real User Monitoring Probes
- B. HP PPM on SaaS
- C. Service Any where
- D. Site Seer

**Correct Answer:** A

**QUESTION 8**

Which resource should partners' organizations use to administer user accounts?

- A. HP Website
- B. HP Support Portal
- C. HP Enterprise Services Portal
- D. Partner Portal

**Correct Answer:** D

**QUESTION 9**

Which activities are the responsibility of the partner organization during on boarding? (Select three.)

- A. negotiating ad-hoc service levels
- B. managing the on boarding project
- C. coordinating with the PSM to ensure everything is delivered as contracted
- D. involving HP Professional Services
- E. procuring SaaS hardware
- F. setting customer expectations
- G. deploying SaaS databases

**Correct Answer:** ACD

**QUESTION 10**

Which document or material may be used to supplement the HP SaaS contracts?

- A. a hosting agreement with Amazon cloud services
- B. a letter from the partner organization that modifies the standard HP SaaS terms
- C. an HP SaaS Integration matrix
- D. an HP Financial Services lease agreement

**Correct Answer:** D

**QUESTION 11**

What is the purpose of an HP SaaS Datasheet?

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