Vendor: Microsoft

Exam Code:MB-920

Exam Name: Microsoft Dynamics 365 Fundamentals Finance and Operations Apps (ERP)

Version: Demo

QUESTION 1

A company plans to implement Dynamics 365 Supply Chain Management.

Which three actions can vendors perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Change the inventory cost of items.

B. Submit invoices electronically.

C. Create transfer orders.

D. Approve purchase orders.

E. Respond to a request for quote (RFQ).

Correct Answer: BDE

Reference: https://docs.microsoft.com/en-us/dynamics365/supply-chain/procurement/vendor-collaboration-work-customers-dynamics-365-operations

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QUESTION 2

DRAG DROP

A manufacturer uses Dynamics 365 Human Resources and Microsoft HoloLens to augment manufacturing tasks.

The company promotes five employees to a newly created position named quality assurance manager.

You need to use Dynamics 365 functionality to facilitate self-education and apply continuous improvement to the process.

What should you implement? To answer, drag the appropriate features to the correct requirements. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Features

LinkedIn Learning

Dynamics 365 Human Resources

Requirement	Feature
Take courses about management led by other industry-wide experts.	Feature
Receive feedback from the employees about their experiences.	Feature

Correct Answer:

Features

Requirement	Feature
Take courses about management led by other industry-wide experts.	LinkedIn Learning
Receive feedback from the employees about their experiences.	Dynamics 365 Human Resources

QUESTION 3

DRAG DROP

A company plans to implement enterprise asset management.

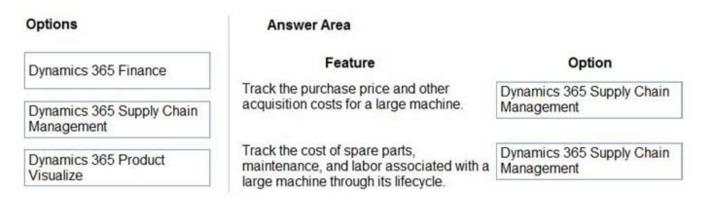You need to recommend solutions for the company.

What should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Options	Answer Area	
Dynamics 365 Finance	**Feature**	**Option**
	Track the purchase price and other acquisition costs for a large machine.	Solution
Dynamics 365 Supply Chain Management		
Dynamics 365 Product Visualize	Track the cost of spare parts, maintenance, and labor associated with a large machine through its lifecycle.	Solution

Correct Answer:

Options	Answer Area	
Dynamics 365 Finance	**Feature**	**Option**
	Track the purchase price and other acquisition costs for a large machine.	Dynamics 365 Supply Chain Management
Dynamics 365 Supply Chain Management		
Dynamics 365 Product Visualize	Track the cost of spare parts, maintenance, and labor associated with a large machine through its lifecycle.	Dynamics 365 Supply Chain Management

Reference: https://docs.microsoft.com/en-us/dynamics365/supply-chain/asset-management/

QUESTION 4

HOTSPOT

A company plans to implement Dynamics 365 Finance as their financial system. The company needs to know which features the system supports.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Configure separation of duties for tasks that must be performed by different users.	O	O
Automatic notification for approval when an invoice created is higher than $10,000.	O	O
Scheduled generation of financial statements.	O	O

Correct Answer:

Answer Area

Statements	Yes	No
Configure separation of duties for tasks that must be performed by different users.	O	O
Automatic notification for approval when an invoice created is higher than $10,000.	O	O
Scheduled generation of financial statements.	O	O

Reference: https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/sysadmin/tasks/set-up-segregation-duties

https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/analytics/financial-reporting-intro

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QUESTION 5

HOTSPOT

A company wants to understand the self-service capabilities of Dynamics 365 Human Resources. Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Employees can change personal details including their home address and phone number.	○	○
Employees can create requests for time off.	○	○
Employees can create time sheets to track time and attendance.	○	○

Correct Answer:

Statements	Yes	No
Employees can change personal details including their home address and phone number.	○	○
Employees can create requests for time off.	○	○
Employees can create time sheets to track time and attendance.	○	○

QUESTION 6

A company implements Dynamics 365 Supply Chain Management. The company uses external vendors to produce some parts.

You need to recommend actions to manage vendor operations.

Which three actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Update the status of production order operations that are subcontracted to Completed when the vendor\\'s work is done.

B. Create an operation for the subcontractor to track the progress of the vendor\\'s work.

C. Assign each operation in a production order to multiple vendors.

D. Ensure that each production order relates to a single vendor.

E. Automatically generate purchase orders for operations that you subcontract to a vendor.

Correct Answer: BDE

Reference: https://docs.microsoft.com/en-us/dynamics365/supply-chain/production-control/subcontracting

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QUESTION 7

A company uses Dynamics 365 Finance and Power BI. The company plans to analyze operational data for retail stores that they operate across the United States.

The company wants to analyze customer visit data based on the population in the areas where stores are located.

You need to recommend a Power BI visualization for the company.

Which Power BI visualization should you recommend?

A. Basic maps

B. Doughnut chart

C. Bar chart

Correct Answer: A

Reference: https://www.analyticsvidhya.com/blog/2021/04/map-based-visualizations-in-power-bi/

QUESTION 8

HOTSPOT

A retailer plans to award its customers based on the amount of money they spend. The retailer has not previously offered a customer reward program.

You need to recommend a method for tracking customer spending.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

App to use:

Dynamics 365 Sales
Dynamics 365 Finance
Dynamics 365 Customer Service
Dynamics 365 Commerce

Feature to implement:

Loyalty program
Customer statement
Accounts receivable transaction
Retail statement

Correct Answer:

Answer Area

App to use:

Dynamics 365 Sales
Dynamics 365 Finance
Dynamics 365 Customer Service
Dynamics 365 Commerce

Feature to implement:

Loyalty program
Customer statement
Accounts receivable transaction
Retail statement

Reference: https://docs.microsoft.com/en-us/dynamics365/commerce/set-up-customer-loyalty-program

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QUESTION 9

DRAG DROP

A company plans to implement Dynamics 365 Finance and Dynamics 365 Supply Chain Management.

You need to recommend tools to meet the company\\'s reporting requirements.

What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Tools

Power BI
Mobile workspaces
SQL Server Reporting Services (SSRS) reports

Answer Area

Requirement	Tool
Ensure that users can view, edit, and act on business data even if they have intermittent network connectivity.	
Schedule reports to run periodically by using a scheduled batch job.	

Correct Answer:

Tools

Power BI

Answer Area

Requirement	Tool
Ensure that users can view, edit, and act on business data even if they have intermittent network connectivity.	Mobile workspaces
Schedule reports to run periodically by using a scheduled batch job.	SQL Server Reporting Services (SSRS) reports

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QUESTION 10

HOTSPOT

A company plans to implement Dynamics 365 Finance.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
You can convert a budget plan to a budget register entry.	○	○
You can prevent purchases if budget funds are not available.	○	○
Dynamics 365 Finance supports rolling forecasting.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
You can convert a budget plan to a budget register entry.	○	○
You can prevent purchases if budget funds are not available.	○	○
Dynamics 365 Finance supports rolling forecasting.	○	○

Reference: https://docs.microsoft.com/en-us/dynamics365/finance/budgeting/budgeting-overview

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QUESTION 11

A company plans to implement Dynamics 365 Supply Chain Management.

The company wants shop floor workers to register their daily work by using the production floor execution interface.

Which two activities can employees perform by using the tool? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Schedule a production order.

B. Register scrap quantity during production.

C. Register raw material consumption.

D. Clock in and clock out.

Correct Answer: BD

Reference: https://docs.microsoft.com/en-us/dynamics365/supply-chain/production-control/production-floor-execution-configure https://docs.microsoft.com/en-us/dynamics365/supply-chain/production-control/production-floor-execution-use

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QUESTION 12

HOTSPOT

You are exploring the capabilities in Dynamics 365 Human Resources to manage employee leaves and absences.

Leave requests for paid time off must be approved either by a manager, by a human resources representative, or automatically based on specific rules.
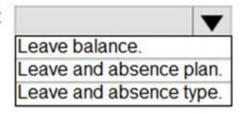
You need to describe how this requirement can be configured in the system.

What should you recommend? To answer, select the appropriate option in the answer area.

Hot Area:

Answer Area

Create a workflow of type Leave and absence request and assign the workflow to a

▼
Leave balance.
Leave and absence plan.
Leave and absence type.

Correct Answer:

Answer Area

Create a workflow of type Leave and absence request and assign the workflow to a

▼
Leave balance.
Leave and absence plan.
Leave and absence type.