Vendor: Salesforce

Exam Code:OMNISTUDIO-CONSULTANT

Exam Name: Salesforce Certified OmniStudio Consultant

Version: Demo

QUESTION 1

A company needs to create an OmniScript with three steps.

Enter customer details

Select a product

Display a price retrieved from a REST API

The product\\'s price should automatically display in Step 3.

What should the consultant add to the design of the OmniScript to meet these requirements?

A. DataRaptor Post Action between Step 2 and Step 3

B. Integration Procedure Action between Step 2 and Step 3

C. DataRaptor Post Action inside Step 2

D. Integration Procedure Action inside Step 3

Correct Answer: B

QUESTION 2

An insurance company decides to implement a sales console for the sales representatives that displays or provide access to customer information. The consultant reviews all the information required and determines that FlexCards would be the best solution to display part of the required information.

Which two pieces of data should the consultant recommend displaying using FlexCards\\' Choose 2 answers

A. Policies including type, issue date, amount

B. Terms and Conditions for each policy

C. Guided troubleshooting process

D. Customer name, title, phone, email

Correct Answer: AD

QUESTION 3

A company wants to create a new customer buying journey for their website. The buying journey should include the following functionality:

Allow the user to enter contact and address information Require the user to enter age, gender, and optionally income bracket Compute a discount percentage per product based on the customer data provided Save the list of suggested products including discounts

Which three OmniStudio tools should the consultant use to design a solution that meets these requirements? Choose 3 answers

A. OmniScript

B. Integration Procedures

C. Calculation Procedures and Matrices

D. FlexCard

E. OmniStudio Action

Correct Answer: ABC

QUESTION 4

Which two functions can be performed by DataRaptors? Choose 2 answers

A. Transform data

B. Combine requests into a single response

C. Read and write data to external systems

D. Read and write data to Salesforce

Correct Answer: AD

QUESTION 5

A business process needs to perform a multi-step calculation on each contact record in a list.

Using an Integration Procedure to process the list, what feature can be used to meet this requirement?

A. Loop Block

B. Batch Action

C. Conditional Block

D. DataRaptor Transform Action

Correct Answer: A

QUESTION 6

A company wants to create a new digital interaction process that allows customers to request a quote for service from a local retail energy supplier. The process requires the following actions:

Allow the user to select one or more energy products from a list Get current energy usage data from an external system

via an API Save the data back to Salesforce as a lead

Which three OmniScript elements should the consultant recommend to meet these requirements? Choose 3 answers

A. DataRaptor Post Action

B. Multi-select Input

C. Post to Object Action

D. Radio Input

E. HTTP Action

Correct Answer: ABE

QUESTION 7

A customer needs to create an OmniScript to capture payment Information. In the first step of the process, it user selects a payment type such as credit card, debit card, or direct bank account payment. Each payment t should display with a different icon. The process should check to see if the customer has any saved payment information of that type, and if there is, no further action is required. If there is no saved payment informatic then the user should be allowed to enter the information, and the process should save It.

Which three OmniScript elements should be used to meet these requirements? Choose 3 answers

A. DataRaptor Transform Action

B. Select

C. DataRaptor Extract Action

D. Radio

E. DataRaptor Post Action

Correct Answer: CDE

QUESTION 8

A business wants to transform an existing process into a digital interaction using OmniScript. The process includes several steps. Some steps apply to all users, and other steps only apply to users depending on their responses to certain questions. The business does not want all users to have to go through all the steps.

Which OmniScript feature should the consultant recommend to meet this requirement?

A. User Roles

B. Conditional Views

C. Script Configuration

D. Script Profiles

Correct Answer: B

QUESTION 9

A company needs to create a new quote estimation process for its services team. This process involves multi; steps. The user needs to enter a variable number of rows of data in order to calculate the correct final price f the quote. The data that needs to be entered in each row includes:

Service category Number of hours Hourly rate

The number of hours should be multiplied with the hourly rate to calculate the total for each row.

Which three OmniScript elements should the consultant recommend to meet these requirements? Choose 3 answers

A. Edit Block

B. Multi-select

C. Formula

D. Step

E. Input Block

Correct Answer: ACD

QUESTION 10

Which element allows a user to retrieve data from a single field and display it in a dropdown list?

A. Calculation Action

B. DataRaptor Extract Action

C. Lookup

D. Select

Correct Answer: C

QUESTION 11

A company is beginning their first project using Calculation Procedures and Matrices. The developers on the tea are concerned about learning the new tool and how they will test their calculation procedures. The consultant recommends that they use the built-in simulator.

In this scenario, what benefit should the consultant highlight to the developer team?

A. It aggregates data elements that have been calculated separately.

B. It verifies data types in the algebraic calculations of the calculation procedure.

C. It generates sample input and output JSON that can be easily used to build DataRaptors.

D. It allows developers to create what-if calculations.

Correct Answer: C

QUESTION 12

A company has account Information that they want to display to agents in a summarized view. For each account they want to display icons that allow the user to launch guided processes for frequent tasks. The processes a reused in other parts of the business.

Which three OmniStudio tools are needed to meet these requirements? Choose 3 answers

A. FlexCards

B. Flyouts

C. OmniStudio Actions

D. Navigate Actions

E. Omni Script

Correct Answer: ACE